

Montana Health Care Programs

CLAIM JUMPER

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Publications Reminder

It is the responsibility of all providers to be familiar with Medicaid manuals, fee schedules, provider notices for their provider type, and information published in *Claim Jumper* issues and on the Medicaid [website](#).

Provider Reimbursement for Plan First Members

Reimbursement for providers who perform services for Plan First members is the same as for services with other Medicaid eligibility groups. The one exception is for RHCs and FQHCs; they must not bill using the UB-04/837I claim form.

RHC and FQHC providers who perform services for Plan First members must bill services on a CMS-1500/837P claim form using his or her own provider number.

Additional information about Plan First is contained in the [provider notice](#) dated June 11, 2012.

Submitted by Bob Wallace, DPHHS

Psychiatric Code Changes

Effective January 1, 2013, the American Medical Association has made major changes to the psychiatry section in the 2013 CPT manual.

Nearly all codes in the Psychiatry section (the 908xx series of codes) will be changing. The AMA conducted a comprehensive review of the psychiatry CPT codes and created new codes and a new coding methodology to more accurately reflect current psychiatric practice.

Deleted Codes

90801	90802	90804	90805	90806
90807	90808	90809	90810	90811
90812	90813	90814	90815	90816
90817	90818	90819	90821	90822
90823	90824	90826	90827	90828
90829	90857	90862		

New Codes

90791	90792	90832	90833	90834
90836	90837	90838	90839	90840

The American Psychiatric Association has released a [crosswalk](#) to help providers with the conversion from the 2012 codes to the new 2013 codes.

Diabetes Prevention

The Montana Medicaid program is pleased to announce an exciting opportunity for adult patients covered by Medicaid and at high risk for developing diabetes or cardiovascular disease (CVD).

The program goal is to reduce risk of cardiovascular disease and type 2 diabetes by achieving > 7% weight loss through reduced fat gram intake and increased physical activity.

Medicaid patients who have certain high-risk characteristics are eligible to receive an intensive lifestyle intervention provided at one of the Montana CVD and Diabetes Prevention program sites. This is a Medicaid covered benefit.

Eligibility Characteristics

Adults aged 18 years and over who are overweight, are not diagnosed with diabetes, and have one or more of the following risk factors:

- Pre-diabetes, impaired glucose tolerance or impaired fasting glucose
- A1C 5.7 to 6.4%
- High blood pressure or being treated for hypertension
- Dyslipidemia or being treated for dyslipidemia
- History of gestational diabetes
- Gave birth to a baby > 9 pounds

The Montana CVD and Diabetes Prevention Program sites have provided this service to more than 3,000 Montanans since this program began in 2008.

This lifestyle change program is taught by trained health care professionals. Weight loss and physical activity results achieved in Montana have been comparable to those reported in the original national, NIH-supported clinical trial, which demonstrated a 58% reduction in the development of Type 2 diabetes among adults in the lifestyle arm of the trial.^{1 2}

From 2008 to 2011, the program enrolled 2,724 adults at high risk for CVD or Type 2 diabetes. Of this group, 1,830 (67%) completed the 16-week core curriculum (defined participating in at least 13 of the 16 class sessions).

Description	Enrolled (n=2,724)	Enrolled (n=1,830)
Average physical activity	100 min./week ± 95 min.	205 min./week ± 106 min.
Achieved the ≥ 150 min./week physical activity goal	54%	66%
Average weightloss	5.6 kg ± 4.5 kg	6.9 kg ± 4.2 kg
Achieved the 7% weightloss goal	34%	47%

¹ Knowler WC, et al. *New Engl J Med* 2002; 34(6):393-403.

² Vanderwood KK, et al. *Diabetes Care* 2010; 33(12):2543-2545

Programs are listed in the table to the right. We encourage you to refer not only those patients covered by Medicaid, but all eligible patients to an intensive lifestyle program available in your community.

For Medicaid beneficiaries, transportation covered by Medicaid may be available to and from sessions.

If you have questions about this opportunity for eligible Medicaid patients, contact Diane Arave, Quality Improvement Specialist, Prevention, darave2@mt.gov, 406-444-0593, or Sarah Brokaw, Program Manager, Montana Diabetes Project, sbrokaw@mt.gov, 406-444-9154.

Submitted by Diane Arave, DPHHS

City	Program	Phone
Billings	Billings Clinic St. Vincent Healthcare	406-238-2205 406-237-8599
Bozeman	Bozeman Deaconess Hospital	406-556-5331
Butte	Butte Diabetes Network	406-723-2960/782-1266
Choteau	Teton Medical Center	406-466-6051
Dillon	Barrett Hospital and HealthCare	406-683-3041
Great Falls	Benefis Health System	406-455-5516
Helena	St. Peter’s Hospital	406-444-2386
Kalispell	Kalispell Regional Medical Center	406-751-6707
Libby	St. John’s Lutheran Hospital	406-283-7319
Miles City	Holy Rosary Healthcare	406-233-3074
Missoula	Community Medical Center Missoula City-County Health Dept. St. Patrick Hospital	406-327-4326 406-258-4935 406-329-5781/329-2602
Polson	Providence St. Joseph Medical Center	406-883-8453

Nurse First Services and Usage

All Montana Medicaid, Healthy Montana Kids, and Healthy Montana Kids *Plus* patients are eligible for the Nurse First Advice Line. They can call 1-800-330-7847 at any time to speak with a registered nurse. It’s free and confidential. During July, and August, callers’ most frequent questions were pediatric related.

Nurse First also offers a free Healthwise® website. Patients may go to www.dphhs.mt.gov/programsservices/medicaid.shtml, and click on *Montana Health and Wellness Information*. During July and August, the most sought-after information was regarding naturopathic medicine and immunizations.

Submitted by Kriss Hensley, DPHHS

Nurse First Calls			
The top five Nurse First call topics are in the table below.			
August 2012 (635 total calls)		July 2012 (683 total calls)	
Calls	Type of Call	Calls	Type of Call
15	Poisoning (Pediatric)	18	Pediatric Fever – 3 Months or Older
12	Medication Question Call (Adult)	16	Information Only Call – Adult
10	Vomiting without Diarrhea (Pediatric)	15	Pediatric Colds
10	Chest Pain (Adult)	15	Pediatric Insect Bite
10	Information Only Call (Adult)	12	Pediatric Poisoning

Visits to Healthwise® Website			
The top five topics visitors were interested in are in the table below.			
August 2012 (94 website visits)		July 2012 (72 website visits)	
Visits	Topic of Interest	Visits	Topic of Interest
7	Immunizations	5	Naturopathic Medicine
6	Smart Decisions: Know Your Options	5	iTool: Pregnancy Due Date
5	Asthma in Children	5	Smart Decisions: Know Your Options
4	Diabetes	5	Hip Problems
3	Type 2 Diabetes	5	Rectal Problems

Recent Publications

The following are brief summaries of recently published Medicaid information and updates. For details and further instructions, download the complete document from the Provider Information [website](#). Select **Resources by Provider Type** for a list of resources specific to your provider type. If you cannot access the information, contact Provider Relations at 1-800-624-3958 or (406) 442-1837 in Helena.

Recent Publications Available on Website		
Date	Provider Type	Description
Provider Notices, Manuals, and Replacement Pages		
10.01.2012	Physicians Mid-Level Practitioners RHCs FQHCs Public Health Clinics Psychologists Social Workers Licensed Professional Counselors Mental Health Centers	Concurrent Outpatient Mental Health Therapy Services Reimbursed by Children's Medicaid
10.01.2012	Therapeutic Family Care (TFC), Therapeutic Foster Care (TFoC), and Licensed Mental Health Centers	Documenting Medical Necessity for Therapeutic Family Care (TFC) and Therapeutic Foster Care (TFoC)
10.02.2012	Schools	New FMAP Rate Reflects Changes to Reimbursement on the Fee Schedule
10.02.2012	Ophthalmologist, Optometrist, and Physician	New Optometric Codes Require Prior Authorization
10.05.2012	Passport to Health	Passport to Health Member Handbook
10.10.2012	Home- and Community-Based Services	1915(c) HCBS Bridge Waiver for Youth with SED Bridge Waiver Codes, Modifiers, Fees
10.10.2012	TCM/Non-Mental Health	Developmental Disabilities Program Section One
10.15.2012	Hospital Inpatient	Critical Access Hospital Services (Manual)
10.17.2012	Pharmacy	Smart PA® Prior Authorization for Synagis® and Montana Medicaid Synagis® Criteria 2012–2013
10.22.2012	Mental Health Centers, Psychiatric Residential Treatment Facility (PRTF)	Mental Health Center Severe Disabling Mental Illness (SDMI) Clinical Assessment is a Covered Ancillary Service for Youth in a PRTF
10.24.2012	PRTF, Therapeutic Group Home (TGH)	Secure Department-Approved Data Management System Developed
10.31.2012	TGH, TCM, Mental Health Centers	Eligibility for Children's Mental Health Bureau Non- Medicaid Respite Care
Fee Schedules		
10.05.2012	EPSDT	EPSDT (Update)
10.29.2012	Hospice	FFY 2013 Fee Schedule
Other Resources		
10.02.2012 10.25.2012	Pharmacy	Pharmacy DUR Meeting Minutes, September 26, 2012 Pharmacy DUR Meeting Agenda, October 31, 2012
10.05.2012	All Providers	Recorded WebEx Presentations Eligibility, CMHB, Denials, Claims, Medicare/TPL, HMK, Dental, Managed Care, and Hospital
10.09.2012 10.19.2012	Pharmacy	Montana SMAC Update, October 9, 2012 Montana SMAC Update, October 19, 2012
10.15.2012	Passport to Health	Passport to Health Member Survey
10.17.2012	All Providers	November 2012 <i>Claim Jumper</i>
10.30.2012	Pharmacy	Preferred Drug List, October 29, 2012

Top 15 Claim Denial Reasons

Exception	October Ranking	September Ranking
RECIPIENT NOT ELIGIBLE DOS	1	2
EXACT DUPLICATE CLAIMSGUARD ONE E&M PER DOS	2	1
RATE TIMES DAYS NOT = CHARGE	3	5
DRUG CONTROL CODE = 2 (DENY)	4	6
REFILL TOO SOON.PDCS 146	5	7
REFILL TOO SOON 79	6	9
PA MISSING OR INVALID	7	8
PASSPORT PROVIDER NO. MISSING	8	4
REV. CODE INVALID FOR PROV. TYPE	9	13
CLAIM INDICATES TPL	10	15
DEPRIVATION CODE RESTRICTED	11	12
RECIPIENT COVERED BY PART B	12	10
MISSING/INVALID INFORMATION	13	16
SLMB OR QI-1 ELIGIBILITY ONLY	14	14
SUBMIT BILL TO OTHER PROCESSOR OR PRIMARY PAYER	15	17

Key Contacts

Provider Information website: <http://medicaidprovider.hhs.mt.gov/>

EDI Gateway website: <http://www.acs-gcro.com>

EDI Help Desk (800) 624-3958

Provider Relations

(800) 624-3958 (In/Out of State)

(406) 442-1837 (Helena)

(406) 442-4402 Fax

E-Mail: MTPRHelpdesk@xerox.com

TPL

(800) 624-3958 (In/Out of State)

(406) 443-1365 (Helena)

(406) 442-0357 Fax

Direct Deposit Arrangements (406) 444-5283

Verify Client Eligibility

FaxBack (800) 714-0075

Integrated Voice Response (800) 714-0060

Point-of-Sale Help Desk for Pharmacy Claims (800) 365-4944

Passport (800) 362-8312

Prior Authorization

Mountain-Pacific Quality Health (800) 262-1545

Mountain-Pacific Quality Health – DMEPOS/Medical

(406) 457-5887 Local; (877) 443-4021, Ext. 5887 Long distance

Magellan Medicaid Administration (dba First Health) (800) 770-3084

Transportation (800) 292-7114

Prescriptions (800) 395-7961

Provider Relations
P.O. Box 4936
Helena, MT 59604

Claims Processing
P.O. Box 8000
Helena, MT 59604

Third Party Liability
P.O. Box 5838
Helena, MT 59604

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