



Montana Health Care Programs

CLAIM JUMPER

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In This Issue

Publications Reminder	1
Family Planning Clinic Billing Opportunity Will Expire on August 1, 2010	1
Procedures for Hospital Claims With Medical and Psychiatric Components	1
Medicaid Electronic Health Record (EHR) Incentive Program . . .	1
TPL vs. Medicare EOB.	2
Swing Bed Hospitals and Nursing Homes Can Bill Electronically	2
Nurse First Services and Usage	2
Recent Publications	3

Publications Reminder

It is providers' responsibility to be familiar with Medicaid manuals, fee schedules, and notices for their provider type, as well as other information published in the *Claim Jumper* and on the Medicaid website (www.mtmedicaid.org).

Family Planning Clinic Billing Opportunity Will Expire on August 1, 2010

The Department published a provider notice concerning Family Planning Clinic Medicaid billing changes July 23, 2009. Family Planning Clinics were notified at that time of enrolling and billing requirements. They were also given the opportunity to bill certain claims directly to the Department so timely filing would be waived. These claims must fall into the three categories below:

- Have a date of service more than one year old (as of July 23, 2009), and
- Have a date of service on or after May 23, 2007, and
- Were not paid due to enrollment issues.

Family Planning Clinics may still send those claims for review to:

Family Planning Clinic
Claims Review
Attention: Brenda Beardslee
DPHHS/HRD/MCB
P.O. Box 202951
Helena, MT 59620-2951

However, this billing opportunity will expire on August 1, 2010. That is one year from the effective date of the establishment of the family planning clinic provider type. Timely filing will not be forced on claims meeting the criteria above that are date stamped effective August 1, 2010, or after.

Submitted by Connie Olson, DPHHS

Procedures for Hospital Claims With Medical and Psychiatric Components

Certain mental health services require prior authorization. Providers must contact First Health Services for prior authorization for all inpatient and partial hospitalization mental health services. When a patient is admitted to a hospital, receives medical treatment, and the principal diagnosis at the time of discharge is a covered psychiatric diagnosis, the hospital must contact the Mental Health Services Bureau for a retrospective authorization. When a patient is admitted to a hospital, receives medical treatment, and the principal diagnosis at the time

of discharge is a covered medical diagnosis, the hospital may submit a claim to Montana Medicaid.

Submitted by Deb Sanchez, DPHHS

Medicaid Electronic Health Record (EHR) Incentive Program

As part of the American Recovery and Reinvestment Act, Congress has appropriated funds to help eligible hospitals (EHs) and eligible professional (EPs) to acquire and use EHR to improve the quality of patient care over the next several years.

The Centers for Medicare and Medicaid (CMS) proposed rule for the EHR program was released December 30, 2009, and outlines the initial criteria for both the Medicare and Medicaid incentives. The rule is expected to be final by June 2010.

DPHHS is responsible for developing and implementing the Medicaid Provider Incentive Payment (MPIP) for EHR. DPHHS is in the initial stages of development and we will be reaching out to potential EPs (physicians, dentists, certified nurse-midwives, physician assistants practicing at an FQHC/RHC and nurse practitioners) and EHs (acute care and children's hospitals) to conduct an environmental scan of their readiness to deploy an EHR. This information will assist us in developing our MPIP and is required by CMS in order to receive approval and funding.

If you would like more information on the Medicaid Provider Incentive Payment, please contact Gail Briese-Zimmer, State HIT Coordinator at (406) 444-9740 or gbriesezimmer@mt.gov.

Submitted by Gail Briese-Zimmer, DPHHS

TPL vs. Medicare EOB

ACS has noticed an increase in Explanations of Benefits (EOBs) that are actually TPL-related being received with Medicare printed in the upper right-hand corner. Since these claims are identified as Medicare due to the Medicare indicator on the EOB, they will be processed as Medicare crossover claims. This is causing denials for no TPL documentation. To prevent these claims from denying, please remove the Medicare indication if the claim is in fact a TPL claim. It is acceptable to mark out the word Medicare on the EOB.

Swing Bed Hospitals and Nursing Homes Can Bill Electronically

Beginning March 4, 2010, swing bed hospitals may now bill all their nursing home claims electronically and have them process correctly as nursing home claims (not inpatient crossover claims). Previously these charges were billed on an MA-3. Both nursing home providers and swing bed providers can bill Medicare coinsurance claims electronically now; previously they had to bill them on paper with the Medicare EOB attached or "coinsurance days" indicated on the claim.

If you need assistance setting up electronic billing, please contact Provider Relations.

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14,250 copies of this newsletter were printed at an estimated cost of \$.36 per copy, for a total cost of \$5,174.93, which includes \$2,197 for printing and \$2,977.93 for distribution.

Alternative accessible formats are available by calling the DPHHS Office of Planning, Coordination and Analysis at (406) 444-9772.

Nurse First Services and Usage

All Montana Medicaid, Healthy Montana Kids, and Healthy Montana Kids Plus patients are eligible for the Nurse First advice line. They can call 1-800-330-7847 at any time to speak with a registered nurse. It's free and confidential. During December 2009 and January 2010, again many callers had pediatric questions.

Nurse First also offers patients a free Healthwise® website. Patients may go to www.medicaid.mt.gov and click on Montana Health and Wellness Information. Nearly one in five visitors sought information about chronic pain during December 2009 and January 2010.

Submitted by Michael Huntly, DPHHS

Nurse First Calls			
The top five Nurse First call topics are in the table below:			
January 2010 (471 total calls)		December 2009 (418 calls)	
Number of Calls	Type of Call	Number of Calls	Type of Call
17	Pediatric health information	18	Pediatric health information
13	Pediatric cough	16	Pediatric medication question
13	Pediatric medication question	12	Pediatric vomiting
11	Pediatric vomiting	9	Pediatric fever, greater than 3 months of age
10	Abdominal pain	9	Abdominal pain

Visits to Healthwise® Website			
The top five topics visitors were interested in are in the table below:			
January 2010 (152 website visits)		December 2009 (128 website visits)	
Number of Visits	Topic of Interest	Number of Visits	Topic of Interest
28	Chronic pain	27	Chronic pain
13	Symptom checker	8	Pregnancy
5	Cytoscopy	7	Pregnancy-related problems
4	Basic dental care	5	Mental health assessment
4	Managing rheumatoid arthritis	4	High-risk pregnancy

Recent Publications

The following are brief summaries of recently published Medicaid information and updates. For details and further instructions, download the complete document from www.mtmedicaid.org, the Provider Information website. Select *Resources by Provider Type* for a list of resources specific to your provider type. If you cannot access the information, contact Provider Relations at (800) 624-3958 or (406) 442-1837 in Helena or out-of-state.

Recent Publications Available on Website		
Date	Provider Type	Description
Notices and Replacement Pages		
02/03/10	Physician, Mid-Level Practitioner, RHC, FQHC	Medicaid Consultation Services (revised)
02/03/10	Physicians, Mid-Level Practitioners, Pharmacies	Prior Authorization Notice for Embeda®
02/08/10	Physician, Mid-Level Practitioners, Inpatient Hospitals, Outpatient Hospitals, RHCs, FQHCs, Indian Health Services, Pharmacies	Medicaid Health Improvement Program
02/09/10	Dentist, Denturist, Dental Hygienist	Dental and Denturist Manual and Fee Schedules
02/10/10	All Provider Types	United States 2010 Census
02/11/10	Family Planning Clinics, Public Health Clinics, Group Clinics	Family Planning Clinic Billing Opportunity Will Expire on August 1, 2010
02/25/10	Pharmacy	State Maximum Allowable Cost (SMAC)
Fee Schedules		
02/08/10	Physician	New "Archived Fee Schedules" page created and fee schedules from 2006 and older moved to it
02/10/10	School-Based Services	Revised fee schedule
02/17/10	Physicians, Mid-Level Practitioners, IDTF, Lab and X-ray, Hospital Outpatient, Podiatry	2010 ATP Tests and Fee Schedules (posted under Fee Schedules and Other Resources)
02/17/10	Physician, Mid-Level Practitioner, Podiatrist, IDTF, Lab and X-ray, Public Health Clinic	Fee schedules
02/18/10	Hospital Inpatient	APR-DRG Table of Weights and Thresholds and Inpatient Pricing Calculator (also posted on New APR-DRG Payment Method page)
Other Resources		
02/01/10, 02/08/10, 02/16/10, 02/22/10,	All Provider Types	What's New on the Site This Week
02/01/10	All Provider Types	Link to provider notice updated on Tamper-Resistant Pad Vendors page
02/03/10	All Provider Types	News item regarding 2010 Provider Fair
02/03/10	All Provider Types	Provider Fair registration and schedule and Coding Competency Workshop registration added to Upcoming Events page
02/10/10	All Provider Types	Revised Provider Fair registration and schedule posted on Upcoming Events page
02/11/10	All Provider Types	News item regarding Holiday eSOR and Payment Schedule
02/11/10	All Provider Types	March 2010 <i>Claim Jumper</i>
02/25/10	Pharmacy	SMAC Pricing Inquiry Worksheet

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Helena, MT 59604

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Key Contacts

Provider Information website: <http://www.mtmedicaid.org>

ACS EDI Gateway website: <http://www.acs-gcro.com>

ACS EDI Help Desk (800) 624-3958

Provider Relations

(800) 624-3958 (In- and out-of-state)

(406) 442-1837 (Helena)

(406) 442-4402 Fax

Email: MTPRHelpdesk@ACS-inc.com

TPL (800) 624-3958 (In- and out-of-state)

(406) 443-1365 (Helena)

(406) 442-0357 Fax

Direct Deposit Arrangements (406) 444-5283

Verify Client Eligibility

FAXBACK (800) 714-0075

Automated Voice Response (AVR) (800) 714-0060

Point-of-Sale Help Desk for Pharmacy Claims (800) 365-4944

PASSPORT (800) 362-8312

Prior Authorization

Mountain-Pacific Quality Health Foundation (800) 262-1545

Mountain-Pacific Quality Health Foundation—DMEPOS/Medical

(406) 457-5887 local, (877) 443-4021, ext. 5887 long-distance

First Health (800) 770-3084

Transportation (800) 292-7114

Prescriptions (800) 395-7961

Provider Relations
P.O. Box 4936
Helena, MT 59604

Claims Processing
P.O. Box 8000
Helena, MT 59604

Third Party Liability
P.O. Box 5838
Helena, MT 59604