

Montana Health Care Programs

CLAIM JUMPER



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Publications Reminder

It is the responsibility of all providers to be familiar with Medicaid manuals, fee schedules, provider notices for their provider type, and information published in *Claim Jumper* issues and on the Montana Medicaid [website](#).

2014 Spring Provider Fair

Watch the [Training](#) page for information about the Provider Fair!

This year's event will be held at the Helena Great Northern Hotel, May 20–21, 2014.

Room blocks are available on a first-come first-served basis; rooms not booked will be released April 19.

IMPORTANT Effective Immediately for All Providers

Use the Medicaid member ID, **not** the member's Social Security number, for billing purposes and checking eligibility to ensure expenditures go to the correct member and query information is for the correct member. If you only have the member's SSN, have questions, or need assistance, contact Provider Relations at 1.800.624.3958.

New CMS-1500 Form

The CMS-1500 form underwent revisions to better align the form with changes to the 837P and accommodate ICD-10 reporting needs.

Effective April 1, 2014, the 08/05 version will be discontinued and only the 02/12 version will be accepted. Therefore, if rebilling a claim after April 1, 2014, providers must use the 02/12 version even though the 08/05 version was used to bill the claim.

A sample CMS-1500 (02/12) is located on the [Forms](#) page; however, actual claim forms must be ordered from an authorized vendor.

Providers should become familiar with the new form prior to April 1, 2014. For specific changes, see the [NUCC website](#).

Retroactive Eligibility

Effective January 1, 2014, providers must use the Notice of Retroactive Eligibility (160-M) if a member has been determined retroactively eligible. **The FA-455 and FA-454 will no longer be accepted.**

The member gives a copy of his/her 100-M (Member Notice of Retroactive Eligibility) to the provider, who then requests a copy of the 160-M (Provider Notice of Retroactive Eligibility) from the member's local Office of Public Assistance (OPA). See the DPHHS [website](#) for a list of OPAs.

Providers must attach the 160-M when submitting claims for retroactively eligible member for which the date of service is more than 12 months earlier than the date the claim is submitted.

Claims without the Form 160-M will not be paid.

Submitted by Jennifer Rieden, DPHHS

Presumptive Eligibility Expands to Meet Federal Guidelines

The Affordable Care Act (ACA) recently expanded presumptive eligibility, a temporary health coverage program for uninsured Montanans, to include more coverage categories. Prior to 2014, eligible children and pregnant women in Montana could apply for presumptive eligibility, enabling members to have access to health care while they were evaluated for permanent coverage.

Presumptive eligibility categories include Healthy Montana Kids *Plus* (children's Medicaid) and HMK/CHIP; parent/caretaker relative Medicaid; pregnant woman; former foster care children between 18–26; years of age; and women screened for and diagnosed with breast or cervical cancer.

Nurse First

Celebrate National Nutrition Month!
See [page 2](#) for details!

In December 2013, Human and Community Services Division (HCSD) staff trained more than 300 employees from Montana hospitals, affiliated clinics, county health departments, critical access hospitals, and Indian Health Service facilities to determine presumptive eligibility under the new guidelines.

Hospitals are not mandated to provide presumptive eligibility determinations. To date, 49 statewide hospitals have staff who received training.

Individuals may qualify for presumptive eligibility only once every 12 consecutive calendar months. The only exception is for pregnant women, who may be eligible for presumptive eligibility coverage once per pregnancy. Those approved for presumptive eligibility are urged to apply for ongoing coverage right away.

“We want to reach Montana’s uninsured population every way we can,” said Katherine Buckley-Patton, Deputy Administrator of the Human and Community Services Division of the State’s Public Health and Human Services Department. “Presumptive eligibility supports families as they seek services, and offers another option for enrollment in our public assistance programs.”

Presumptive eligibility recipients are provided with verification of their coverage at the time of determination; however, providers may verify eligibility on the web portal at <https://mtaccesstohealth.acs-shc.com/>. If member’s information cannot be viewed on the web portal or shows an *inactive* status, contact Xerox Provider Relations at 1.800.624.3958 for assistance.

Additional information about presumptive eligibility is available on the Montana Medicaid Provider Information website by selecting the [Presumptive Eligibility](#) link in the left menu or at <http://medicaidprovider.hhs.mt.gov/providerpages/presumptivesindex.shtml>.

Submitted by Trinda Smith, DPHHS

March Is National Nutrition Month!

The Academy of Nutrition and Dietetics has declared March as National Nutrition Month.

Below are 20 ways we can add more fruits and vegetables to our diet even with the hustle and bustle of our busy lives.



1. Variety abounds when using vegetables as pizza topping.
2. Make a breakfast smoothie with low-fat milk, frozen strawberries, and a banana.
3. Make a veggie wrap with roasted vegetables and low-fat cheese rolled in a wheat tortilla.
4. Try crunchy veggies instead of chips with your favorite salad dressing for dipping.
5. Grill colorful vegetable kabobs packed with tomatoes, green and red peppers, mushrooms, and onions.
6. Add color to salads with baby carrots, grape tomatoes, spinach leaves, or mandarin oranges.
7. Keep cut vegetables handy for mid-afternoon snacks, side dishes, lunch box additions, or a quick nibble while waiting for dinner.
8. Place fruit where everyone can grab some for a snack on the run.
9. Use fruit as toppings on French toast or waffles.
10. Stuff an omelet with vegetables.
11. Add fruits such as sliced pineapple and apple or vegetables such as peppers, cucumbers, or tomatoes as fillings.
12. Make a habit of adding fruit to your oatmeal or breakfast cereal.
13. Top a baked potato with broccoli and low-fat cheese.
14. Add a cup of vegetable soup with a sandwich for lunch.
15. Add shredded vegetables to dishes such as lasagna or meatloaf.
16. Make fruit your dessert.
17. Stock your freezer with frozen vegetables to steam as a quick side dish.
18. Make your main dish a salad.
19. Grill fruit kabobs with pineapples, peaches and bananas.
20. Dip whole wheat pita chips in hummus.

As referenced in Academy of Nutrition and Dietetics material on eating right.

Good nutrition is an important part of leading a healthy lifestyle. Have your patients call the Nurse First Advice Line at 1.800.330.7847 for more information on nutrition and ways to incorporate healthy eating habits.

Submitted by Heather Racicot, DPHHS

Publications Available on the Website

The following are brief summaries of recently published Medicaid information and updates. For details and further instructions, download the complete document from the Provider Information [website](#). Select Resources by Provider Type for a list of resources specific to your provider type.

If you cannot access the information, contact Provider Relations at 1.800.624.3958 or 406.442.1837 in Helena.

Date	Provider Type	Description
Provider Notices, Manuals, and Replacement Pages		
01.09.2014	All Providers	Reimbursement Changes for Covered Ancillary Services Provided to Youth in a PRTF and Additional Information Pertaining to PRTF Services
01.09.2014	All Providers	Using Medicaid Card ID Number When Billing and Checking Eligibility
01.16.2014	Hospital Inpatient	Replacement Pages, Billing Procedures
01.17.2014	Freestanding Dialysis	Freestanding Dialysis Manual
01.17.2014	Hospital Outpatient and CAH	Medicaid and G-Codes
01.31.2014	All Providers	Update Centers for Medicare and Medicaid Services (CMS) ICD-10 Provider Readiness Assessment
01.28.2014	Pharmacy, Physicians, and Mid-Levels	SmartPA® Prior Authorization for All Preparations to Treat Head Lice; Prior Authorization for Zubsolv®; Suboxone®/ Zubsolv® Prior Authorization Requirements and Chart Check List ; and Suboxone® Zubsolv® Prior Authorization Request Update
01.28.2014	Physician, Mid-Level, Family Planning, and Public Health	Vaccine Administration Code Update
01.29.2014	IHS/Tribal Facilities	Billing for Durable Medical Equipment (DME)
Fee Schedules		
01.08.2014	ASC	January 1, 2014 Fee Schedule
01.08.2014	Dental	July 1, 2013 Fee Schedule
01.09.2014	Occupational Therapy; Physical Therapy; Podiatry; Mid-Level, Physician	December 1, 2013 Fee Schedule, Passport Update (fee schedule for each provider type page)
01.16.2014	Hospital Outpatient, Podiatrist, Physician, Lab and Imaging, Mid-Level, Psychiatrist, IDTF	ATP Fee Schedule, January 1, 2014
01.31.2014	Hospital Outpatient	APC Fee Schedule, January 1, 2014 OPPS Fee Schedule, January 1, 2014
Other Resources		
01.07.2014 01.17.2014	Pharmacy DUR	DUR Meeting Agenda, January 29, 2014 DUR Meeting Agenda, February 19, 2014
01.08.2014	Physician and Mid-Levels	60% Threshold List
01.09.2014	All Providers	Prior Authorization Key Contacts
01.03.2014	Hospital Outpatient, Podiatrist, ASC, Family Planning, Pharmacy, Ambulance, Physician, Lab/ Imaging, Social Worker, Mid-Level, Freestanding Dialysis, Home Health, Psychiatrist, and IDTF	Rebateable Manufacturers List
01.09.2014	Pharmacy	Montana SMAC Update
01.23.2014	All Providers	Presumptive Eligibility Test, Presumptive Eligibility Training Verification Form, 2014 Presumptive Eligibility Reference Guide, Presumptive Eligibility Application, Proof of Temporary Coverage Form, Current Income Calculation Tool, and Online Benefits Information

Top 15 Claim Denial Reasons		
Exception	January Ranking	December Ranking
RECIPIENT NOT ELIGIBLE DOS	1	1
EXACT DUPLICATE	2	3
RATE TIMES DAYS NOT = CHARGE	3	2
PA MISSING OR INVALID	4	4
DRUG CONTROL CODE = 2 (DENY)	5	8
REFILL TOO SOON PDCS	6	6
REFILL TOO SOON	7	7
PASSPORT PROVIDER NO. MISSING	8	5
DEPRIVATION CODE RESTRICTED	9	12
RECIPIENT COVERED BY PART B	10	10
SLMB OR QI-1 ELIGIBILITY ONLY	11	9
MISSING OR INVALID INFORMATION	12	13
SUSPECT DUPLICATE	13	16
REV CODE INVALID FOR PROV TYPE	14	11
CLAIM INDICATES TPL	15	17

Key Contacts

Provider Information

<http://medicaidprovider.hhs.mt.gov/>

Xerox EDI Solutions (previously ACS EDI Gateway)

<http://www.acs-gcro.com>

EDI Support Unit – Montana 1.800.624.3958

Provider Relations 1.800.624.3958 (In/Out of State)

406.442.1837 (Helena)

406.442.4402 Fax

MTPRHelpdesk@xerox.com

Third Party Liability 1.800.624.3958 (In/Out of State)

406.443.1365 (Helena)

406.442.0357 Fax

Electronic Funds Transfer and Electronic Remittance Advices

Fax completed documentation to Provider Relations, 406.442.4402.

Verify Member Eligibility

FaxBack 1.800.714.0075

Voice Response 1.800.714.0060

Point-of-Sale Help Desk for Pharmacy Claims 1.800.365.4944

Passport 1.800.362.8312

Prior Authorization

Mountain-Pacific Quality Health 1.800.262.1545

Mountain-Pacific Quality Health – DMEPOS/Medical

406.457.5887 Local; 877.443.4021, Ext. 5887 Long-Distance

Magellan Medicaid Administration (dba First Health) 1.800.770.3084

Transportation 1.800.292.7114

Prescriptions 1.800.395.7961

Provider Relations
P.O. Box 4936
Helena, MT 59604

Claims Processing
P.O. Box 8000
Helena, MT 59604

Third Party Liability
P.O. Box 5838
Helena, MT 59604

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