



January 21, 2016 Montana Healthcare Programs Notice

Dentist, Dental Hygienist, Denturist, and Mid-Levels

Update

Important Dental Benefit Update

The dental limit previously outlined in the provider notice posted December 31, 2015, is being implemented in two phases. Phase 1, effective January 1, 2016, only included the HELP Plan population. Phase 2 will be implemented by the Department on April 1, 2016, and will include the dental limit for individuals over the age of 21 with Standard Medicaid coverage. A notice will be posted for providers when the dental limit will be effective for Phase 2. We apologize for any confusion and continue to value your work with the Medicaid program in support of our members.

Updates to the Montana Access to Health (MATH) web portal eligibility inquiry for the Medicaid Expansion population are in progress.

The MATH eligibility inquiry displays Medicaid Expansion member with **active** eligibility as Medicaid/HMK *Plus*-Full Coverage. This message is being corrected to return the appropriate plan information for either Medicaid Expansion members who will receive their services through the Medicaid State Plan as Medicaid/HELP - Full Coverage or HELP Plan participants receiving their services through Blue Cross and Blue Shield of Montana (BCBSMT) as HELP TPA Plan - HELP TPA.

Providers can then submit claims for the date of service listed on the eligibility inquiry to Xerox if the service provided is billed through Xerox. Providers can check eligibility for participants who present a Blue Cross Blue Shield of Montana HELP Plan card through the BCBSMT eligibility inquiry tool.

See the provider notice titled “Standard Medicaid and HELP Plan Claims Processing” for additional details. Offices can contact Xerox directly at 1-800-624-3958 for member eligibility information.

When the Phase 2 system updates are completed, the Department will provide a 30-day notice to the provider community with the specific effective date.

Contact Information

If you have any questions, please contact Jan Paulsen at 406-444-3182 or jpaulsen@mt.gov.

For claims questions or additional information, contact Provider Relations at 1-800-624-3958 (toll-free, in/out of state) or (406) 442-1837 (Helena) or via e-mail at MTPRHelpdesk@xerox.com. Visit the Provider Information website at <http://medicaidprovider.mt.gov>.