



Montana Healthcare Programs Provider Notice

April 23, 2024

Effective May 1, 2024

Update

Eyeglass, Optician, and Optometric Providers

Prior Authorization Changes for Eyeglasses and Contacts

Prior authorization (PA) submission requirements for all eyeglasses and contact procedure codes for amounts less than \$500.00 will be discontinued as of May 1, 2024.

Prior authorization for EPSDT requests, for codes not on the fee schedule, will continue to require prior authorization regardless of price.

Fee schedules will be updated July 1, 2024, to reflect the PA submission change.

Contact and Website Information

If you have questions, please contact Laurie Nelson, Eyeglass and Contact Program Specialist, at (406) 444-4066 or email Laura.Nelson@mt.gov.

For prior authorizations submissions, visit the [Mountain Pacific Medicaid Provider Portal](#) or call the Mountain Pacific Quality Health Call Center at (800) 219-7035.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.