



Montana Healthcare Programs Provider Notice

October 6, 2023

Reminder

Durable Medical Equipment (DME) Providers

DME Prior Authorization Requirements

Prior authorization is required on items with reimbursement equal to or greater than \$1,000, or when the Manufacturers Suggested Retail Price (MSRP) is greater than \$1,334. This requirement applies even if the prior authorization (PA) indicator on the fee schedule is “-”.

Contact and Website Information

If you have questions, please contact Maggie Irby, DME Program Officer, at (406) 444-4518 or email Margaret.Irby@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.