



MONTANA HEALTHCARE PROGRAMS NOTICE

April 5, 2022

Chemical Dependency Providers

Effective June 1, 2022

Resumption of Prior Authorizations and Continued Stay Reviews for SUD Clinically Managed High Intensity Residential Treatment (ASAM 3.5)

Effective June 1, 2022, prior authorization (PAs) and continued stay requirements (CSRs) for SUD Clinically Managed High Intensity Residential Treatment (ASAM 3.5) as found in the *AMDD Medicaid Services Provider Manual for SUD and Adult Mental Health, Effective April 1, 2021* will resume. The manual is found on the [Substance Use Disorder Services and Resources \(mt.gov\)](https://www.mt.gov/substance-use-disorder-services-and-resources) webpage.

To review PA and CSR submission steps through the Qualitrac Portal, please visit the Mountain-Pacific Quality Health (MPQH) webpage at [Medicaid Portal - Home - Mountain-Pacific Quality Healthcare \(mpqhf.org\)](https://www.mpqhf.org). Choose the **Education and Training** tab and view the training titled **December 17 and 19, 2019 Behavioral Health Provider Qualitrac Portal Training**.

To review current medical necessity information needed for PAs and CSRs, please visit the MPQH webpage at [Medicaid Portal - Home - Mountain-Pacific Quality Healthcare \(mpqhf.org\)](https://www.mpqhf.org). Choose the **Education and Training** tab and view the training **February 2020 – Behavioral Health Provider Training for Documentation of ASAM Criteria through Qualitrac**.

To prepare for the resumption of PA and CSRs, MPQH/Telligen staff will be contacting each facility in May to update the Qualitrac Portal to reflect current admissions and discharged individuals no longer in the facility. All individuals receiving ASAM 3.5 services on June 1, 2022, must be in the Qualitrac System to bill for services from June 1, 2022 forward.

Current admissions will receive a PA number without medical necessity review, which will allow for 21 billable days from the admission date. If additional days at ASAM 3.5 level of care is needed, a CSR request will need to be submitted through the Qualitrac Portal and reviewed for medical necessity. Additional direction for CSR submission timelines can be found in the Montana Medicaid provider manual referenced above.

Claim Submission Instructions

This service allows providers to span bill for multiple days. In order to avoid denied claims for services that are span billed, providers will need to submit separate claims as follows:

1. For ASAM 3.5 services provided up to and including May 31, 2022, providers will be required to submit claims without the PA number.
2. For ASAM 3.5 services provided from June 1, 2022 forward, providers will be required to submit a separate claim with the PA number included on the claim.

Contact Information

If you need assistance with access to the Qualitrac Portal, PAs, or CSRs, contact MPQH at (800) 219-7035.

If you have questions, please contact Jackie Jandt, Medicaid Reform Initiative Specialist, at (406) 444-9656 or jjandt@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

[Visit the Montana Healthcare Programs Provider Information website at https://medicaidprovider.mt.gov.](https://medicaidprovider.mt.gov)