



MONTANA HEALTHCARE PROGRAMS NOTICE

January 12, 2022

Ambulance Providers

Reminder

Multiple Transports on the Same Day

Providers are encountering denials when transporting a patient multiple times in one day. To avoid suspect duplicate denials, providers must utilize the below modifiers. These modifiers are in addition to the trip destination modifiers and must be located after the trip destination modifier on the claim. Prior authorization continues to be required for all transports.

Modifier	Description
U2	2 trips same day
U3	3 trips same day

Contact Information

If you have any questions, please contact the Ambulance Program Officer, Stephanie Grosz, at (406) 444-3182 or Stephanie.Grosz@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

[Visit the Montana Healthcare Programs Provider Information website at https://medicaidprovider.mt.gov.](https://medicaidprovider.mt.gov)