

2015 Fall Provider Training Agenda

This training is composed for and is most beneficial for new Montana Healthcare Programs providers and/or provider staff.

8:00 – 8:30 a.m.	Registration
8:30 – 9:15 a.m.	<p>Welcome Olivia Roussan, Provider Relations Manager</p> <p>Provider 101 <i>What is Medicaid, who does it serve, and what is Xerox's role?</i></p>
9:15 – 10:15 a.m.	<p>Waiver Services Benefis Spectrum (Billings/Butte) and Community Medical Center (Missoula) <i>Overview of the Waiver eligibility process.</i></p>
10:15 – 10:30 a.m.	Break
10:30 – 11:30 a.m.	<p>Children's Mental Health (CMHB) <i>A brief overview of CMHB services, policy and rule changes affecting services, and resources for further information.</i></p>
11:30 a.m. – 12:30 p.m.	Surveillance and Utilization Review Section (SURS) Audits
12:30 – 1:30 p.m.	Lunch (on your own)
1:35 – 2:15 p.m.	<p>Eligibility <i>Overviews of the Montana Medicaid member benefit eligibility verification process.</i></p>
2:15 – 3:00 p.m.	<p>Office of Public Assistance (OPA) <i>The Service First vision is to provide respectful, prompt, and accurate services to clients. Training covers initiatives that OPA is working on for the Service Delivery Model.</i></p>
3:00 – 3:15 p.m.	Break
3:15 – 5:00 p.m.	<p>Provider 102 <i>Covers information for newly enrolled providers and existing providers, including resources, a review of the redesigned Montana Healthcare Programs Provider Information website, claim forms, adjustments, remittance, electronic billing, TPL, top claim denials, referring provider mandate, provider file updates, Medicaid forms, and MATH web portal.</i></p>