



MONTANA HEALTHCARE PROGRAMS NOTICE

October 2, 2017

All Providers

Effective January 1, 2018

Montana Medicaid Expansion Changes

Effective January 1, 2018, Blue Cross and Blue Shield of Montana (BCBSMT) will no longer coordinate the Montana HELP Plan. Members will transition to Montana Medicaid. These members will continue to present with a BCBSMT card through December 31, 2017. Customer Service inquiries, eligibility inquiries, claims submission, and claims processing for dates of service in 2016 and 2017 will also continue to be handled by BCBSMT through December 31, 2018.

Beginning January 1, 2018, these members will present with a Montana Medicaid card.

If you are already enrolled as a Montana Medicaid provider, you will not need to make any changes. [You should continue to verify eligibility using the MATH Web Portal, http://medicaidprovider.mt.gov/, before providing services to the member.](http://medicaidprovider.mt.gov/)

[If you are not enrolled, you can become a Montana Medicaid provider by going to http://medicaidprovider.mt.gov/providerenrollment.](http://medicaidprovider.mt.gov/providerenrollment) If you have questions about the application or enrolling process, please call Provider Relations at 1-800-624-3958.

For HELP Plan claims inquires with dates of service in 2016 and 2017, please call BCBSMT Provider Services at 1-877-296-8206.

For claims inquires with dates of service beginning January 1, 2018, please call Montana Provider Relations at 1-800-624-3958.

Contact Information

If you have any questions, please contact:

[Rebecca Corbett, HELP Program Officer, email rcorbett@mt.gov](mailto:rcorbett@mt.gov) or telephone (406) 444-6869

[For additional information, contact Montana Provider Relations by email MTPRHelpdesk@conduent.com](mailto:MTPRHelpdesk@conduent.com) or telephone (800) 624-3958 or (406) 442-1837

[Visit the Montana Healthcare Programs Provider Information website at www.medicicaidprovider.mt.gov.](http://www.medicicaidprovider.mt.gov)