



**December 30, 2015**

# **Montana Healthcare Programs Notice**

## **Passport Providers**

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**Effective January 1, 2016**

## **Increase in Passport Caseloads Due to HELP Plan**

Effective January 1, 2016, HELP Plan members receiving coverage through the standard Medicaid state plan will be eligible for the Passport to Health Program unless otherwise excluded. Beginning in February 2016, Passport providers will see an increase in members assigned to their caseloads.

Passport providers should review their current caseload capacity and member restrictions to ensure members are appropriately assigned. If providers would like to verify or update the caseload capacity or member restrictions, they should contact Passport to Health at 1-800-362-8312.

### **Contact Information**

If you have any questions, please contact Amber Sark, Passport to Health Program Officer, at 406-444-0991 or [asark@mt.gov](mailto:asark@mt.gov).

Visit the Passport to Health provider website at <http://medicaidprovider.mt.gov/passport>.

Visit the HELP Plan website at <http://dphhs.mt.gov/medicaidexpansion>.

For claims questions or additional information, contact Provider Relations at 1-800-624-3958 (toll-free, in/out of state) or 406-442-1837 (Helena) or via e-mail at [MTPRHelpdesk@xerox.com](mailto:MTPRHelpdesk@xerox.com).

Visit the Montana Healthcare Programs Provider Information website at <http://medicaidprovider.mt.gov/>.