



July 28, 2014

Montana Health Care Programs Notice

All Providers

Montana Prescription Drug Registry

The goal of the [Montana Prescription Drug Registry \(MPDR\)](#) is to assist prescribers in providing safe and effective treatments for their patients. It aids in identifying and inhibiting the abuse of controlled substances.

Montana Medicaid encourages all prescribers to obtain access to the MPDR. At this time, Montana-licensed pharmacists, physicians (M.D., D.O.), physician assistants, naturopathic physicians, dentists, optometrist, podiatrist, telemedicine physicians (M.D., D.O.), and advanced practitioner nurses with prescriptive authority are eligible to access the MPDR. To obtain access, providers must complete the two steps below.

1. Complete the [Online Training Program](#).
2. Complete the [Online Registration Form](#).

Once registered, you will receive an e-mail containing instructions on accessing the MPDR. **Access to the MPDR requires an [ePass Montana](#) account.** Please make sure your e-mail account and your computer network security settings allow you to receive e-mail from pdrassistance@egovmt.com. If you cannot find the MPDR e-mail, please check your junk mail or spam folders.

MPDR Tips

Patient Search

Patient profiles are entered by name and date of birth; therefore, there is a potential that one individual will have multiple profiles due to variations in how a name was entered. To avoid missing important information, we recommend searching for a patient by date of birth. Using this method will allow you to determine if there are multiple profiles associated with your patient.

Prescribing History Search

If you entered your DEA number when registering, and you prescribe controlled substances, you will be able to access the My Prescribing History section.

By searching this section, you can examine all prescriptions that were dispensed under your DEA number. Many prescribers have been able to identify prescription forgeries by using this feature of the MPDR.

Contact Information

For questions regarding registration, please contact MPDR at dlibsdpdr@mt.gov or 406-841-2240.

If you have additional questions, please contact Katie Hawkins at 406-444-2738 or khawkins@mt.gov or Dave Campana, R.Ph. at 406-444-5951 or dcampana@mt.gov.

For claims questions or additional information, contact Provider Relations at 1-800-624-3958 (toll-free, in/out of state) or 406-442-1837 (Helena) or via e-mail at MTPRHelpdesk@xerox.com.

Visit the Montana Medicaid Provider Information website at <http://medicaidprovider.hhs.mt.gov>.