



September 2, 2014

Montana Health Care Programs Notice

Mental Health Centers, Home Support Services Providers,
and Therapeutic Group Homes

Home Support Services and Therapeutic Group Home Utilization Review Process Changes Notification

Effective September 19, 2014, upon adoption of the new CMHB Medicaid Services Provider Manual, Children's Mental Health Bureau will manage the utilization review and appeals processes for Home Support Services and Therapeutic Group Home services.

The new forms will be available at <http://www.dphhs.mt.gov/mentalhealth/children/forms.shtml> starting September 9.

Completed forms can be faxed to CMHB at 406-444-6864 or e-mailed using the state's File Transfer Service (E-PASS) to CMHB.UR@mt.gov. To access the File Transfer Service, go to <https://transfer.mt.gov/>. **Do not send completed forms via regular e-mail as it is not secure for sending identifiable health information.**

Contact Information

If you have any questions, please contact Laura Taffs at the Children's Mental Health Bureau at ltaffs@mt.gov or 406-444-3814.

For claims questions or additional information, contact Provider Relations at 1-800-624-3958 (toll-free, in/out of state) or 406-442-1837 (Helena) or via e-mail at MTPRHelpdesk@xerox.com.

Visit the Montana Medicaid Provider Information website at <http://medicaidprovider.hhs.mt.gov>.