

**June 24, 2014**

# Montana Health Care Programs Notice

## Durable Medical Equipment Providers

### Healthy Montana Kids (Formerly CHIP) Diabetic Supplies

Effective October 1, 2013, Healthy Montana Kids (HMK) changed the way diabetic supplies are administered.

Blue Cross and Blue Shield of Montana (BCBSMT) administers the HMK durable medical equipment (DME) benefit. Prior to October 1, 2013, BCBSMT processed diabetic supplies through the pharmacy benefit. Diabetic supplies must now be processed through members' medical benefits as a medical supply and claims need to be submitted to BCBSMT.

Diabetic supply providers may become HMK participating providers by contacting BCBSMT Health Care Services at 1-800-447-7828, Extension 6100. BCBSMT Health Care Services will explain the participating provider enrollment process and how to submit DME claims for HMK members.

Claims for diabetic supplies such as test strips, lancets, syringes, and needles, will be processed through the medical benefits using the CMS-1500 or UB-04 claim form, whichever you typically use. Claims must be submitted to BCBSMT. If you already submit claims to BCBSMT electronically for other DME, you can use the same process to bill diabetic supplies. If you do not have the ability to submit claims electronically, you need to complete a paper CMS-1500 or UB-04 claim form and mail the form to BCBSMT at P.O. Box 7982, Helena, MT 59604. If you have questions about submitting a claim form, please contact BCBSMT at 1-855-258-3489.

Providers need to identify whether members are eligible for HMK (CHIP) or HMK Plus (Medicaid). **Please see the member identification cards to determine which coverage group your patient is enrolled in and where to submit claims.**

#### HMK (Formerly CHIP) Member ID

DME claims are submitted to BCBSMT.



#### HMK Plus Member ID

DME claims are submitted to Xerox.



## Contact Information

For claims questions or additional information, contact Provider Relations at 1-800-624-3958 (toll-free, in/out of state) or 406-442-1837 (Helena) or via e-mail at [MTPRHelpdesk@xerox.com](mailto:MTPRHelpdesk@xerox.com).

Visit the Montana Medicaid Provider Information website at <http://medicaidprovider.hhs.mt.gov>.