



August 30, 2013

Montana Health Care Programs Notice

All Children's Mental Health Providers

Effective August 31, 2013

Changes to Contract with Magellan Medicaid Administration (MMA)

The following changes will go into effect August 31, 2013.

Reduction in Magellan Personnel

Regional Care Coordinators (RCCs) will no longer be employed by Magellan Medicaid Administration or contracted with the State of Montana for youth services. Therefore, prior authorization requests will no longer be deferred to RCCs. Please ensure that all Magellan paperwork is filled out properly to avoid technical denials. Any questions regarding particular youth should be forwarded to the following staff:

Libby Carter

REGION I & III – Billings & Eastern Montana

2121 Rosebud, Suite G
Billings, MT 59102
406.655.7626 Billings and Eastern Region

Christine Zadra

REGION II & IV – Central Montana

201 1st Street South #3
Great Falls MT 59405
406.454.6088

Cynthia Erler

REGION V – Western Montana

2685 Palmer, Suite E
Missoula MT 59808
406.329.1594

Regional staff listed above will not be responsible for evaluating deferred authorization requests.

It is important to note that Children’s Mental Health Bureau regional staff will not be attending treatment team meetings for youth on a regular basis. They can attend treatment team meetings at the request of a provider or family, but this is not one of their primary job duties. Attendance by a regional manager is most appropriate to request when the youth in question has a discharge plan that may require Department assistance, including youth who are transitioning to adulthood.

If you are unable to resolve a youth issue with one of the above staff, please contact Dan Ladd at dladd@mt.gov or 406.444.7064. Dan should not be contacted with initial requests.

Changes to 1915(i), Formerly Montana i-home

Children’s Mental Health Bureau has submitted an amendment to the 1915(i) Home and Community Based Services State Plan Amendment (HCBS SPA) to the Centers for Medicare and Medicaid Services (CMS). The amendment includes having Regional Managers employed by CMHB complete the needs-based eligibility criteria, face-to-face assessments, and service plans for youth referred to the 1915(i) HCBS SPA. The amendment is necessary due to the decreased funding for the Utilization Review Contract. CMHB anticipates hearing from CMS within the next couple of weeks. CMHB continues to accept referrals for the 1915(i) HCBS SPA and will assist youth and families with referrals to other programs awaiting final approval of the state plan amendment. CMHB will inform providers, youth and families, and interested parties of the state plan amendment process. However, Magellan Medicaid Administration staff will no longer be performing the activities related to 1915 (i).

If you have any questions related to changes to the Magellan contract, contact Zoe Barnard, Children’s Mental Health Bureau, at zbarnard@mt.gov or 406.444.1290.

For claims questions or additional information, contact Provider Relations at 1.800.624.3958 (toll-free, in/out of state) or 406.442.1837 (Helena) or via e-mail at MTPRHelpdesk@xerox.com.

Visit the Provider Information website at <http://medicaidprovider.hhs.mt.gov>.