

June 23, 2011

# Montana Health Care Programs Notice

## Hospital Inpatient, Hospital Outpatient, Psychologist, Physician, PRTF, Social Worker, Mid-Level Practitioner, RHC, FQHC, Licensed Professional Counselor, Mental Health Center, Targeted Case Management – Mental Health, Therapeutic Group Home, Public Health Clinic, Therapeutic Foster Care, Psychiatrist, and Critical Access Hospital

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Effective July 1, 2011

### Psychiatric Residential Treatment Facility (PRTF) Waiver Site Denial Required

Effective July 1, 2011, before a Montana Medicaid eligible youth receives prior authorization for admission to an out-of-state (OOS) psychiatric residential treatment facility (PRTF), admission must first be requested and declined from all 3 in-state PRTFs and PRTF Waiver site (if the youth is from a county served by the PRTF Waiver).

In-state PRTF and PRTF Waiver services will not be determined to be unavailable unless the youth has been screened for admission by all enrolled in-state PRTFs and applicable PRTF Waiver site, and denied admission because the facility or waiver site cannot meet the youth's treatment needs, or an opening is not available. (A parent or legal guardian's lack of consent to participate in the PRTF Waiver also would result in a denial.)

The Department's utilization management contractor, Magellan Medicaid Administration, will not begin a prior authorization review for an out-of-state PRTF until written verification of all 4 in-state denials is completed.

Effective July 1, 2011, Montana will have 5 PRTF Waiver sites. See the counties they serve below.

For PRTF Waiver referrals, complete the [MT Medicaid Youth Waiver Program Referral Form \(PRTF\)](#) and the [MT Medicaid Youth CON \(PRTF Waiver Program\)](#), and fax them to the applicable plan manager listed below. The forms can be found on the Magellan Medicaid Administration website <https://montana.fhsc.com/Providers/YouthForms.asp>.

<b>PRTF Waiver Site</b>	<b>Phone</b>	<b>Cell</b>	<b>Fax</b>
<b>Billings</b> Tammi Kirch, Plan Manager 1523 14th Street, Suite 2 Billings MT 59102  <b>Counties Served:</b> Yellowstone, Carbon, Stillwater, Musselshell, Big Horn	(406) 254-7028	(406) 690-9254	(406) 254-7305
<b>Missoula</b> Becky Frost, LCPC, Plan Manager 2685 Palmer, Suite E Missoula, MT 59808  <b>Counties Served:</b> Missoula, Ravalli	(406) 329-1330	(406) 529-1684	(406) 329-1332
<b>Helena</b> Lisa Pena, Plan Manager 111 Last Chance Gulch, Suite 3E Helena, MT 59620  <b>Counties Served:</b> Lewis and Clark, Broadwater, Jefferson	(406) 444-5938	(406) 438-5092	(406) 444-5940
<b>Great Falls</b> Christine Huber, Plan Manager 201 1st Street South #3 Great Falls, MT 59405  <b>Counties Served:</b> Cascade	(406) 454-6088	(406) 750-6951	(406) 454-6096
<b>Kalispell</b> Contact Laura Taffs, LCPC PRTF Waiver Supervisor (until Plan Manager is hired) CMHB P.O. Box 4210 Helena, MT 59604-4210  <b>Counties Served:</b> Flathead	(406) 444-1460		(406) 444-5913

The Department has periodically experienced difficulty placing certain youth in in-state PRTFs. This is because of the limited number of PRTFs and limitations in the scope of services available. Consequently, certain Montana youth are treated in out-of-state PRTFs. The Department's policy is to treat mentally ill persons in the least restrictive environment that meets the patient's needs and to do so as close to the patient's home, family, and community as possible.

The Department received a Medicaid demonstration grant commonly referred to as the PRTF Waiver to create community programs for intensive treatment of mental illness. The Department wishes to exhaust all in-state PRTF placements, including PRTF Waiver sites, before authorizing an out-of-state PRTF placement. Studies have shown faster recoveries and better outcomes when mentally ill youth are treated in or as close to their homes and communities as possible.

If you have questions or more would like more information, contact Laura Taffs at LCPC, PRTF Waiver Supervisor, Children's Mental Health (Medicaid) Bureau, P.O. Box 4210, Helena, MT 59604-4210, (406) 444-1460, or by e-mail at [ltaffs@mt.gov](mailto:ltaffs@mt.gov).

## **Contact Information**

For claims questions or additional information, contact Provider Relations:

**Provider Relations toll-free in- and out-of-state: 1-800-624-3958**

**Helena: (406) 442-1837**

**E-mail: [MTPRHelpdesk@ACS-inc.com](mailto:MTPRHelpdesk@ACS-inc.com)**

Visit the Provider Information website:

**<http://medicaidprovider.hhs.mt.gov>**