

November 7, 2011

Montana Health Care Programs Notice All Providers

Provider Information on HIPAA 5010 837 Health Care Claim Transactions

Providers may have enrolled with Montana Health Care Programs with the same NPI but different taxonomies for their various lines of business or provider types and specialties. In order to prevent claims from rejecting and to ensure they process correctly, providers are encouraged to **always** send the taxonomy and full 9-digit ZIP code with which they enrolled on the 837 transactions.

The billing provider must be sent with full 9-digit ZIP code (5 + 4) in the 2010AA Billing Provider Name loop, N4 City, State and ZIP Code segment per the HIPAA 5010 Technical Report Type 3 (TR3) in order for the 837 transaction to be compliant. Although the last 4 characters can be zeroes on the transaction, Montana Health Care Programs encourages providers to send the full 9-digit ZIP code with which they enrolled on all claims in order to help prevent claims from rejecting.

Per the TR3, the provider taxonomy (PRV) segment for the billing provider on all of the 837 transactions is situational. It is also situational for the rendering provider loop on both the 837P (professional) and 837I (institutional) transactions. However, if the 2310B Rendering Provider loop is sent on the 837D (dental) transaction, the PRV taxonomy segment in that same loop is **required**. Montana Health Care Programs encourages providers to send the taxonomy with which they enrolled for both the billing and rendering providers on all the 837 transactions in order to help prevent claims from rejecting.

For more information regarding the ZIP code and taxonomy segments, refer to the TR3 documents available from Washington Publishing Company at <http://www.wpc-edi.com>.

Contact Information

For claims questions or additional information, contact Provider Relations:

Provider Relations

1-800-624-3958 Toll-free in- and out-of-state

(406) 442-1837 Helena

(406) 443-4402 Fax

E-mail: MTPRHelpdesk@ACS-inc.com

Visit the Provider Information website:

<http://medicaidprovider.hhs.mt.gov>