

September 9, 2011

# Montana Health Care Programs Notice DME, Pharmacy, Physicians, Mid-Level Practitioners

---

---

## DME Order and Prescription Requirements

DME providers, including pharmacies enrolled as DME providers, are reminded of the order and prescription requirements for medical equipment and supplies.

Orders and prescriptions must be dated and signed by the authorized prescriber, and must indicate diagnosis, medical necessity, quantity, and the length of need.

Orders and prescriptions can be verbal, electronic or written.

For DME items dispensed on a verbal order, the supplier must promptly reduce the order to writing and follow up with a complete written order signed by the authorized prescriber prior to billing the Department.

Administrative Rules of Montana (ARM) 37.86.1802 states these requirements and also refers to the applicable Medicare criteria. ARM can be viewed in detail at <http://www.mtrules.org>. Applicable Medicare criteria specific to DME orders and prescriptions is in the Region D supplier manual, Chapter 3.

## Contact Information

For further information, contact Fran O'Hara, DME Program Officer, at (406) 444-5296 or [frohara@mt.gov](mailto:frohara@mt.gov).

For Medicare criteria visit the CMS website: <http://www.noridianmedicare.com>.

For claims questions or additional information, contact Provider Relations:

**Provider Relations toll-free in- and out-of-state: 1-800-624-3958**

**Helena: (406) 442-1837**

**E-mail: [MTPRHelpdesk@ACS-inc.com](mailto:MTPRHelpdesk@ACS-inc.com)**

Visit the Provider Information website:

**<http://medicaidprovider.hhs.mt.gov>**