

April 10, 2009

Montana Healthcare Programs Notice

Psychiatric Residential Treatment Facility, Pharmacy

PRTF Three-Day Medication Supply

Effective Immediately

Children's Mental Health Bureau is strongly recommending PRTFs provide youth at least a three-day supply of medication upon discharge from their facility. This recommendation is being made to assist our clients and their families in obtaining prescriptions in their communities upon discharge from your facility. This is needed due to the timing issues regarding communication of the discharge date between the First Health system and MMIS.

When the provider enters the youth's discharge date into the First Health website, it takes a minimum of 24 to 48 hours for the discharge date to be communicated and recorded in MMIS. This communication delay does have an impact on the youth and his or her family as they may have difficulty filling a prescription after the youth is discharged from the PRTF. Upon discharge of the youth, please notify the youth's parents or guardian to contact the PRTF if they have problems filling a prescription, or advise the parents or guardian to notify the pharmacist to contact the PRTF for verification of the youth's discharge from the facility.

Entering the youth's discharge date on the day of discharge into the First Health system on their website is very important. Please remember, per Administrative Rule 37.87.1222, the Department may impose a \$100 fine against a PRTF for lack of timely notification of a youth's discharge.

Providers can enter the youth's discharge date at the following First Health Services Corporation web address: <https://montana.fhsc.com/>

The bundled PRTF reimbursement policy was effective March 1, 2009, per Administrative Rule 37.87.1222 and 1223. Because of this reimbursement policy change, the Medicaid system has been updated to identify all Medicaid recipients who are enrolled in an all-inclusive program. Ancillary services that are provided by other providers for PRTF recipients will be denied and the provider will be referred to you with the message: "Contact facility for payment."

Please note, however, that medication provided upon discharge by a PRTF is considered an ancillary service and this expense will be cost settled with the in-state PRTFs. PRTF facilities located out-of-state will have these ancillary costs included in their usual and customary charges.

For further information contact Diane White, Clinical Program Supervisor with Children's Mental Health Bureau, at (406) 444-1535 or Wendy Blackwood, the Medicaid Pharmacy Program Officer, at (406) 444-2738.

Contact Information

For claims questions or additional information, contact Provider Relations:

Provider Relations toll-free in- and out-of-state: 1-800-624-3958

Helena: (406) 442-1837

E-mail: MTPRHelpdesk@ACS-inc.com

Visit the Provider Information website:

<http://www.mtmedicaid.org>