

January 25, 2007

Montana Medicaid Notice

Inpatient Hospitals, Mental Health Centers, Physicians, Mid-Level Practitioners, Psychiatrists, Psychologists, Social Workers, Licensed Professional Counselors, Targeted Case Management—Mental Health

Mental Health Claims May Have Been Underpaid

Since the implementation of the Coordination of Benefits Agreement (COBA) in September 2006, some mental health electronic crossover claims were not processed with the appropriate lower-of-pricing formula. In some cases, the PR 122 (psychiatric reduction) reason code was not sent to the MMIS so the claims didn't receive enhanced reimbursement. As a result, some mental health claims were underpaid.

The issue has been corrected and all reason codes submitted on the 837P X12 transaction will now be processed so that future claims will be paid appropriately.

Providers should submit adjustments for claims that did not pay the appropriate amount, or contact Provider Relations to request an adjustment.

Contact Information

For claims questions or additional information, contact Provider Relations:

Provider Relations toll-free in- and out-of-state: 1-800-624-3958

Helena: (406) 442-1837

Visit the Provider Information website:

<http://www.mtmedicaid.org>