

January 31, 2008

# Montana Healthcare Programs Notice

## Physician Clinics, Inpatient Hospitals, Denturists, Ambulatory Surgical Centers, Podiatrists, Mid-Level Practitioners, Dentists, Physical Therapists, Speech Therapists, and Occupational Therapists

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### Duplicate Issue

Please be sure to submit claims only once under either the PID or NPI. An extensive review of paid claims will be done to verify whether services were billed and paid for the same service under different provider numbers. The Department will complete adjustments to take back inappropriate duplicate funds paid for services that have been billed more than once to Montana's Healthcare Programs.

ACS has identified that some clinic providers have been paid twice for the same service since the contingency period began. The NPI contingency plan currently in place allows providers to bill with either their old provider number (PID) or NPI until January 1, 2008, for institutional providers and March 1, 2008, for professional providers. The contingency was adopted to allow providers the additional time they may have needed to obtain their NPI and to follow guidelines as set forth by Medicare. As part of the NPI implementation effective October 1, 2007, providers have the option of using their NPI or old PID. Montana's Healthcare Programs now allow clinics to enroll and submit claims as the billing/pay-to providers. Claims submitted can only refer to one rendering provider per claim.

### Contact Information

For claims questions or additional information, contact Provider Relations:

**Provider Relations toll-free in- and out-of-state: 1-800-624-3958**

**Helena: (406) 442-1837**

**E-mail: [MTPRHelpdesk@ACS-inc.com](mailto:MTPRHelpdesk@ACS-inc.com)**

Visit the Provider Information website:

**<http://www.mtmedicaid.org>**