

October 1, 2003
Montana Medicaid Notice
All Providers

PASSPORT To Health Implementation in Prairie County

Montana Medicaid is implementing the PASSPORT To Health Managed Care Program in Prairie County, October 1, 2003. PASSPORT To Health is Montana Medicaid's Managed Care Program.

Beginning October 1, 2003, PASSPORT eligible clients living in Prairie County will begin the enrollment process for the PASSPORT To Health Managed Care Program. PASSPORT eligible clients will be required to select a PASSPORT provider to treat them for most of their medical services. The primary care provider must provide services or give PASSPORT approval for most services or Medicaid **will not** pay the claim. Providers should use one of the Medicaid eligibility methods to obtain the primary care provider's name and telephone number to request PASSPORT approval.

- Non-PASSPORT providers must get the PASSPORT provider's approval to continue services with PASSPORT clients or Medicaid will not pay the claim.
- There are some Medicaid services to which PASSPORT clients can self-refer, like family planning and mental health services, without approval from their primary care provider. Please check your Medicaid provider manuals for more information.
- Clients in Prairie County will be notified about the PASSPORT To Health Program requirements on September 29, 2003 and will be instructed to call the Medicaid Help Line at 1-800-362-8312 to choose their provider.

Contact Information

- For questions regarding the PASSPORT To Health Program, please call the PASSPORT Provider Help Line at 1-800-480-6823.
- For questions about payments, denials, general claims questions, or to request provider manuals contact ACS Provider Relations at 1-800-624-3958.
- Department of Public Health and Human Services PASSPORT staff are available to help you with program questions and can be reached at 406-444-4540.