

State/Tribes/IHS Billing Workgroup

Monthly Teleconference Minutes

April 17, 2013

Attendees: **Crow IHS** – Lavonne Spotted Horse, Jackie Three Irons; **Crow Tribal Health** – Dee Pretty on Top, Shannon Realbird; **Fort Belknap IHS** - Mary Mount, Judy Thomas; **Billings Area office IHS**- Deanna Dennis, Felecia Blackhoop; **CSKT Tribal Health** – Penny Anderson, Billie Felix; **Blackfeet IHS** – Alva Parsons; **Northern Cheyenne** – Cassandra Moore, Julia Blackhoul; **DPHHS** – John Hein, Duane Preshinger, Ian McEwen, Brett Williams; **Healthy Montana Kids** – Liz Lelacheur; **Xerox** – Denise Juvik, Tom Keith

Introductions and roll call.

Minutes from the March 20, 2013 teleconference were addressed.

Questions were addressed from participants and include the following:

TOPIC: **Tribal Health and IHS Training**
Recap and review

Deanna Dennis of the Billings Area IHS Office gave a recap of the training in Billings on March 28th. Healthy Montana Kids files were sent out for testing to Xerox, and are pending approval of the 837D forms.

TOPIC: **Montana Medicaid**
Clarification of Full vs. Basic Coverage

Ian McEwen, Tribal Medicaid Specialist, gave information pertaining to the benefits package of Full and Basic Medicaid; as well the Medicaid Covered Services Manual is available here:

- http://medicaidprovider.hhs.mt.gov/pdf/manuals_rp/2012/medicaidcovered_services032012.pdf

TOPIC: **Program Officer of the Month**
John Hoffland, Passport to Health

John Hoffland gave a presentation on *Passport to Health*, Montana Medicaid's program to assure that patients receive the provider they request, or have a provider located based on proximity to the location of their home. Remember,

American Indian clients don't need referrals in the Passport Program. Benefits and the referrals procedure was discussed, along with examples of scenario.

Q: If a provider doesn't give a passport number, does that patient get billed?

A: No – patient cannot be billed unless a private agreement was signed

Q: Do you need to enroll as a “Medical Home” if you provider medical home services in the community?

A: No – John Hoffland

TOPIC: **Healthy Montana Kids**
Clarification of the enrollment process

Lelacheur informed the group that the eligibility portion is now with the Office of Public Assistance, instead of presumptive eligibility.

TOPIC: **Retrieval of claims from Xerox**

Q: Where can I find my submitted claims – paid, denied, or pending?

A: Retrieval of all claims and their statuses can be seen on the Web Portal at <https://mtaccesstohealth.acs-shc.com/mt/general/home.do>. As well, if claims are *pending*, **do not** resubmit – wait until the claim has posted.

Next Teleconference

The next call will be held on **Wednesday, May 15, 2013 at 1:00 pm**. Information to call in will be sent out Monday afternoon, April 15th. Participants are encouraged to submit their agenda items to Ian McEwen at imcewen@mt.gov. Minutes from all previous calls are available here:

www.mtmedicaid.org

Claim information and training schedules from Xerox are available here:

http://medicaidprovider.hhs.mt.gov/pdf/claim_jumper/2013/cj0513.pdf