Montana
Health Care Programs
CLAIM JUMPER

Volume XXIX, Issue 9, September 2014

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Publications Reminder

It is the responsibility of all providers to be familiar with Medicaid manuals, fee schedules, provider notices for their provider type, and information published in *Claim Jumper* issues and on the Montana Medicaid website.

Fall 2014 Provider Fair Trainings

Provider Relations is gearing up for the 2014 Fall Training sessions.

Visit the Training page for more information on the September WebEx sessions and October on-site training presentations. Check back weekly for updates.

Nurse First

Tips for preventing child obesity.
See page 2 for details!

ICD-10 Information

As you may have heard, ICD-10 has been delayed.

The new federal rule has been published; the new implementation date for ICD-10 is October 1, 2015.

Are you going to be ready?

Montana continues its efforts to be ready for the new implementation date. Montana plans to offer providers an opportunity to submit test claims with ICD-10 coding. We will inform providers as soon as testing is available.

There are also many useful sites to obtain more information regarding ICD-10. For example, the Centers for Medicare and Medicaid Services has published many useful pieces of information on the CMS website.

Visit our ICD-10 page for the latest news and provider communication regarding ICD-10, and to take the fourth ICD-10 Readiness survey!

Submitted by Amber Sark and Jennifer Tucker, ICD-10 Co-Coordinators

HMK Member ID Change

HMK is changing member health plan ID numbers effective October 1, 2014.

When you provide health care services for HMK members after October 1, 2014, please check their health plan ID numbers to be sure you have the new number.

HMK members received their new ID cards with updated health plan numbers in June.

Continue using the HMK member ID card with YDA802XXXXXX for services provided through September 30, 2014.

Beginning October 1, 2014, use the updated HMK member ID that begins with YDE00XXXXXXX.

This change provides a uniform ID number for HMK Plan members and does not affect HMK member benefits.

Thank you for your service to HMK members.

Submitted by Pat Dawes, DPHHS

A+ Government Solutions Begin PERM Medical Review Process

A+ Government Solutions has begun the PERM medical record review process.

PERM participation is required under the Federal Improper Payments Elimination and Recovery Act (IPERA) of 2010.

A+ began contacting providers the week of August 4, 2014, for CHIP and Medicaid claims that have been sampled for review.

Providers are encouraged to respond to A+ within the given timeframe, submit all requested documentation, and return the documentation with the claim-specific cover letter for each claim pulled for review.

Please contact Heather Smith, DPHHS Program Compliance Bureau for any PERM questions at 406.444.4171 or HeatherSmith@mt.gov.

Providers may also visit the CMS provider webpage to become familiar with the entire PERM process.

Submitted by Heather Smith, DPHHS

September is National Childhood Obesity Awareness Month

The United States Department of Health and Human Services (HHS) offers several ideas and suggestions on how you can help fight this growing health concern in children.

HHS says that 1 in 3 children in the United States are overweight or obese. Childhood obesity puts kids at risk for health problems that were once only seen in adults, like type 2 diabetes, high blood pressure, and heart disease.

The good news is that childhood obesity can be prevented. Health care professionals and families can work together to create opportunities for kids to eat healthier and be more active.

A few ways providers can help raise awareness about the obesity epidemic:

- Encouraging families to make small changes, like keeping fresh fruit within reach or going on a family walk after dinner.
- Motivating teachers and administrators to make schools healthier. Help them provide healthy food options and daily physical activities for students.
- Being a leader in your community by supporting programs to prevent childhood obesity.

A few ways your patients can help address or prevent childhood obesity:

- Getting active outside: Walk the neighborhood, go on a bike ride, or play basketball at the park.
- Limiting screen time: Keep screen time to 2 hours or less per day. This includes time spent on the computer, watching TV, or playing video games.
- Making healthy meals: Buy and serve more vegetables, fruits, and whole-grain foods.

Taking small steps as a family can help a child stay at a healthy weight. For more information, visit www.healthfinder.gov.

As always, members can access the Nurse First Advice Line at 1.800.330.7847 or http://www.dphhs.mt.gov/medicaid/nursefirst/ under "Would you like more Montana Health and Wellness Information?"

Submitted by Heather Racicot, DPHHS

Publications Available on the Website

The following are brief summaries of recently published Medicaid information and updates. For details and further instructions, download the complete document from the Provider Information website. Select Resources by Provider Type for a list of resources specific to your provider type. If you cannot access the information, contact Provider Relations at 1.800.624.3958 or 406.442.1837 in Helena.

Date	Provider Type	Description
Provider Notices, Manuals, and Replacement Pages		
07.22.2014	All Providers	Replacement Pages, *General Information for Providers*
07.10.2014	DME	Home Blood Glucose Monitor and Related Accessories and Supplies Update
07.10.2014	Physician, Mid-Level, Podiatrist, Lab and Imaging, IDTF, Public Health Clinic, Family Planning, and EPSDT	*Physician-Related Services* Manual
07.10.2014	All Providers	*General Information for Providers*
07.10.2014	Dental and Denturist	*Dental and Denturist Services* Manual
07.10.2014	Dental	*HMK/CHIP Dental* Manual
07.01.2014	Dental and Denturist	Dental Reimbursement Rate Change, Updated Provider Manual, New and Discontinued Procedure Codes, and New Dental Claim Form
07.01.2014	Ambulance	Ambulance Provider Reimbursement Rate Changes
07.01.2014	Personal Transportation	Personal Transportation Reimbursement Change

Fee Schedules

07.24.2014	Hospital Outpatient	OPPS, CLAB, and APC Fee Schedule
07.08.2014	Ambulance	Ambulance Fee Schedule
07.07.2014	Ambulatory Surgical Center	Ambulatory Surgical Center
07.08.2014	Dental	Dental and Dental Hygienist Fee Schedules
07.08.2014	Family Planning	Family Planning Fee Schedule
07.07.2014	Home Infusion Therapy	Home Infusion Therapy Fee Schedule
07.08.2014	IDTF	IDTF Fee Schedule
07.08.2014	Lab and Imaging	Lab Fee Schedule
07.01.2014	Mid-Level	Mid-Level Fee Schedule
07.01.2014	EPSDT	EPSDT, Orientation and Mobility, and Respiratory Fee Schedules
07.08.2014	Occupational Therapy	Occupational Therapy Fee Schedule
07.08.2014	Optician	Optician Fee Schedule
07.08.2014	Optometric	Optometric Fee Schedule
07.08.2014	Oral Surgeon	Oral Surgeon Fee Schedule
07.08.2014	Personal and Commercial Transportation	Personal and Commercial Transportation Fee Schedule
07.08.2014	Physical Therapy	Physical Therapy Fee Schedule
07.08.2014	Podiatry	Podiatry Fee Schedule
07.08.2014	Public Health Clinics	Public Health Fee Schedule
07.08.2014	Private Duty Nursing	Private Duty Nursing Fee Schedule
07.08.2014	Schools	Schools Fee Schedule
07.08.2014	Speech Therapy	Speech Therapy Fee Schedule
07.08.2014	Hospital Inpatient, Physician, Psychologist, Psychiatrist, PRTF, Social Worker, Mid-Level, School, LCPC, Mental Health Center, TCM (Mental Health)	72-Hour Presumptive Eligibility for Crisis Stabilization for Adults; Adult Mental Health; Adult MHSP
07.08.2014	Audiology	Audiology
07.08.2014	DMEPOS	DME
07.08.2014	Hearing Aid	Hearing Aid
07.08.2014	HCBS	HCBS Elderly and Physically Disabled Waiver (Revised), HCBS for Adults with SDMI
07.08.2014	Personal Assistance/ Community First Choice	Personal Assistance
07.08.2014	Personal Assistance/ Community First Choice	Community First Choice
07.08.2014	Home Health	Home Health

Other Resources

07.15.2014	All Providers	August 2014 *Claim Jumper*
07.18.2014	Presumptive Eligibility	Provider Training Verification Form and Reference Guide
07.07.2014	Hospital Outpatient, Podiatrist, ASC, Family Planning, Pharmacy, Ambulance, Physician, Lab and Imaging, Social Worker, Mid-Levels, Freestanding Dialysis, Home Health, Psychiatrist, and IDTF	Rebateable Manufacturers (Revised)
07.01.2014	Pharmacy	Montana SMAC Update

Community-Based Psychiatric Rehabilitation and Supports (CBPRS)

Effective July 28, 2014, mental health centers are required to use modifier HA for CBPRS for services provided to youth, and modifier HB for CBPRS services provided to adults.

Montana Administrative Register 37-670 adopted an amendment to implement an approximate 2% rate increase in Medicaid fees to providers. This appropriation resulted in different adult and youth rates for individual and group CBPRS.

Past rate changes have historically been identical for individual and group CBPRS services for both adult and youth. On July 1, 2014, the rate increase was implemented. The same rate was erroneously implemented for both child and adult providers.

The corrected CBPRS rates, effective as of July 28, 2014, are shown below for youth and adults.

Youth	Adults
H2019/HA (individual) = $6.73	H2019/HB (individual) = $6.76
H2019 (group) = $2.01	H2019/HQ (group) = $2.02

Please refer to the full provider notice, *Modifiers Added to Community-Based Psychiatric Rehabilitation and Supports*, on the Mental Health Center page of the Montana Medicaid Provider Information website.

Submitted by Jamie Olsen, DPHHS

Top 15 Claim Denial Reasons

Exception	July Ranking	June Ranking
RECIPIENT NOT ELIGIBLE	1	1
EXACT DUPLICATE	2	2
RATE TIMES DAYS NOT = CHARGE	3	3
PA MISSING OR INVALID	4	4
PASSPORT PROVIDER NO. MISSING	5	5
DRUG CONTROL CODE = 2 (DENY)	6	6
REFILL TOO SOON PDCS	7	7
REFILL TOO SOON	8	8
RECIPIENT COVERED BY PART B	9	9
SLMB OR QI-1 ELIGIBILITY ONLY	10	10
MISSING/INVALID INFORMATION	11	13
REV CODE INVALID FOR PROV TYPE	12	11
SUSPECT DUPLICATE	13	16
DEPRIVATION CODE RESTRICTED	14	14
CLAIM INDICATES TPL	15	19

Key Contacts

Provider Information
http://medicaidprovider.hhs.mt.gov/

Xerox EDI Solutions
http://www.acs-gcro.com/gcro/

Xerox EDI Support Unit
1.800.987.6719

Provider Relations
1.800.624.3958 In/Out of state
406.442.1837 Helena
406.442.4402 Fax
MTPRHelpdesk@xerox.com

Third Party Liability
1.800.624.3958 In/Out of state
406.443.1365 Helena
406.442.0357 Fax

EFT and ERA
Fax completed documentation to Provider Relations, 406.442.4402.

Verify Member Eligibility
FaxBack 1.800.714.0075 or
Voice Response 1.800.714.0060

POS Help Desk for Pharmacy Claims
1.800.365.4944

Passport 1.800.362.8312

PERM Contact Information
406.444.4171 or HeatherSmith@mt.gov; visit the website, http://www.dphhs.mt.gov/perm/

Prior Authorization
MPQH 1.800.262.1545
MPQH – DMEPOS/Medical
406.457.5887 Local;
877.443.4021 X 5887 Long-Distance

Magellan Medicaid Administration (dba First Health) 1.800.770.3084;
Transportation 1.800.292.7114;
Prescriptions 1.800.395.7961

Claims Processing
P.O. Box 8000
Helena, MT 59604

Provider Relations
P.O. Box 4936
Helena, MT 59604

Third Party Liability
P.O. Box 5838
Helena, MT 59604

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