

Montana Health Care Programs

CLAIM JUMPER

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Publications Reminder

It is the responsibility of all providers to be familiar with Medicaid manuals, fee schedules, provider notices for their provider type, and information published in *Claim Jumper* issues and on the Montana Medicaid [website](#).

Nursing Facility Services Bureau WebEx Trainings

The Nursing Facility Services Bureau will continue offering quarterly provider training via WebEx for Nursing Facility providers and staff.

The Bureau would like feedback on topics to include in these trainings. Please contact Becky McAnally, Nursing Facility Services Program Officer, at bmcanally@mt.gov with your suggestions.

Our next training is scheduled for August 6, 2014. Additional information and an agenda will be sent to all Nursing Facility providers.

Submitted by Becky McAnally, DPHHS

PERM Provider Educational Webinars

The FFY 2014 PERM review process has begun.

The PERM audits review medical payments for Medicaid and HMK/CHIP programs. PERM participation is required under the Federal Improper Payments Elimination and Recovery Act (IPERA) of 2010.

The Centers for Medicare and Medicaid Services are hosting PERM Provider Educational webinars designed to explain what providers should expect during the audit process and give providers an opportunity to ask questions.

The remaining webinars are scheduled for:

- Wednesday, July 16, 3–4 EST
- Wednesday, July 30, 3–4 EST

We encourage all providers to attend a presentation. Instructions for accessing the webinars are on the CMS website at [PERM Webinar Instructions](#).

Providers may also visit the [CMS website](#) to become familiar with the entire PERM process.

If you have questions, contact Heather Smith at 406-444-4171 or HeatherSmith@mt.gov.

Submitted by Heather Smith, DPHHS

Elective Deliveries

Early elective induction and Cesarean sections increase the risk to both mother and infant, and there is no evidence that they confer any health benefits in the absence of medical indications.

Elective inductions, Cesarean sections, and early deliveries all increase the average hospital stay and costs for care for both mother and infant.

Montana Medicaid pays for approximately 4,400 births a year, or 37% of Montana's births. Of those births, 25% are induced and 30% are Cesarean sections. These rates are similar to the rates of inductions and Cesarean sections for the overall population of Montana.

Effective October 1, 2014, Montana Medicaid will reduce reimbursement rates for non-medically necessary inductions prior to 39 weeks and non-medically necessary Cesarean sections at any gestational age. All hospital and professional claims with an admit date on or after October 1, 2014, will require coding changes to delivery claims.

Hospital inpatient and birthing center claims will require the use of condition codes for all induction and Cesarean section deliveries.

These claims will be reviewed for medical necessity based on an approved list of diagnosis codes. Conditions codes are noted in Fields 18–28 on the UB-04.

Nurse First

Don't let immunizations be a shot in the dark! See [page 2](#) for details!

The condition codes are:

- 81 – Cesarean section or induction performed at less than 39 weeks gestation for medical necessity.
- 82 – Cesarean section or induction performed at less than 39 weeks gestation electively.
- 83 – Cesarean section or induction performed at 39 weeks gestation or greater.

Professional claims will require the use of modifiers on all delivery claims. The modifier will be placed on the delivery procedure code line.

The modifiers are:

- CG – Cesarean section or induction prior to 39 weeks gestation
- GK – Spontaneous vaginal delivery prior to 39 weeks gestation (non-induced)
- KX – Vaginal delivery at or after 39 weeks gestation (induced or non-induced)
- SC – Cesarean delivery at or after 39 weeks gestation

Beginning July 1, 2014, delivery claims can be submitted with these coding changes; however, any births that will be subject to reduced reimbursement beginning October 1, 2014, will have a reason and remark code on the remittance advice but will not have any reimbursement reductions.

This process is being implemented early to assist professionals make the changes prior to any reimbursement reductions taking effect.

Submitted by Jennifer Rieden, DPHHS

August is National Immunization Awareness Month (NIAM)!

In 2014, the National Public Health Information Coalition (NPHIC) is coordinating NIAM activities.

NPHIC, in collaboration with the CDC, has developed the National Immunization Awareness Month Communication Toolkit, which focuses on four weekly themes:

- A Healthy Start (August 3–9) – Focusing on babies and pregnant women.
- Back to School (August 10–16) – Focusing on children, pre-teens, and teens.
- Off to the Future (August 17–23) – Focusing on young adults.
- Not Just for Kids (August 24–30) – Focusing on adults.



The toolkit includes key messages, sample media materials, social media content, and event ideas. You can find the toolkit at <http://www.nphic.org/niam/>.

What can you as a provider do to help ensure your patients are aware of the need for immunizations?

- Encourage parents of young children to get recommended immunizations by age two.
- Help parents make sure older children, pre-teens, and teens have received all recommended vaccines by the time they go back to school.
- Remind college students to catch up on immunizations before the move into dormitories.
- Educate adults and health care workers about vaccine boosters they may need.
- Educate pregnant women about getting vaccinated to protect newborns from diseases like whooping cough.
- Remind everyone that the next flu season is only a few months away.

For more helpful tips and materials you can use to educate your patients, please visit <http://www.cdc.gov/vaccines/events/niam.html>.

Submitted by Heather Racicot, DPHHS

Publications Available on the Website

The following are brief summaries of recently published Medicaid information and updates. For details and further instructions, download the complete document from the Provider Information [website](#). Select Resources by Provider Type for a list of resources specific to your provider type. If you cannot access the information, contact Provider Relations at 1-800-624-3958 or 406-442-1837 in Helena.

Date	Provider Type	Description
Provider Notices, Manuals, and Replacement Pages		
06.09.2014	Physicians, Mid-Levels, and Public Health Clinics	Changes to Prior Approval Requirement for Makena (Code J1725)
06.09.2014	Pharmacy, Physician, and Mid-Level Practitioners	SmartPA Quantity Limit for Oxycodone
06.09.2014	All Providers	ICD-10 Delay
06.16.2014	HMK/CHIP Dentists	HMK/CHIP Dental Changes
06.24.2014 06.25.2014	Hospitals	Elective Deliveries Outpatient Lab Billing
06.25.2014	Physicians and Mid-Levels	Elective Deliveries
06.24.2014 06.26.2014	DME	HMK Diabetic Supplies DME Rate Change
06.26.2014	Audiology and Hearing Aid	Audiology and Hearing Aid Rate Change and Terminology Change
06.26.2014	Pharmacy	Suboxone® / Zubsolv® Prior Authorization Requirements and Chart Check List Suboxone® / Zubsolv® Prior Authorization Request
06.27.2014	EPSDT Orientation & Mobility Specialist	Reimbursement Rate Changes and New Method of Payment
06.27.2014	Optometric and Optician Providers	Reimbursement Rate Changes and Terminology Change Regarding Method of Payments
06.27.2014	Occupational, Physical, and Speech Therapy	Reimbursement Rate Changes
06.27.2014	Schools	Reimbursement Rate Changes and Terminology Change Regarding Method of Payment
06.30.2014	All Providers	General Information for Providers
Fee Schedules		
06.16.2014	Audiology	Audiology
06.20.2014	HCBS	Bridge Waiver and 1915(i)
06.27.2014	Hospital Inpatient, Hospital Outpatient, Psychologist, Physician, PRTF, Social Workers, Mid-Levels, Licensed Professional Counselor, Mental Health Center, Targeted Case Management, Therapeutic Group Home, Public Health Clinic, Therapeutic Foster Care, and Psychiatrist	Mental Health Youth, July 2014
Other Resources		
06.04.2014 06.09.2014 06.16.2014	Pharmacy	Preferred Drug List (PDL) Montana SMAC Update, June 9 Montana SMAC Update, June 16
06.04.2014	HIP Providers	Health Improvement Program Form
06.09.2014	Pharmacy	MHSP Preferred Manufacturers
06.20.2014	All Providers	July 2014 Claim Jumper
06.20.2014	HCBS	Bridge Waiver Manual 1915(i) Manual

Top 15 Claim Denial Reasons		
Exception	June Ranking	May Ranking
RECIPIENT NOT ELIGIBLE DOS	1	1
EXACT DUPLICATE	2	2
RATE TIMES DAYS NOT = CHARGE	3	3
PA MISSING OR INVALID	4	4
PASSPORT PROVIDER NO. MISSING	5	5
DRUG CONTROL CODE = 2 (DENY)	6	6
REFILL TOO SOON.	7	7
REFILL TOO SOON	8	8
RECIPIENT COVERED BY PART B	9	9
SLMB OR QI-1 ELIGIBILITY ONLY	10	12
REV CODE INVALID FOR PROV TYPE	11	15
RENDERING NOT REQUIRED	12	21
MISSING/INVALID INFORMATION	13	14
DEPRIVATION CODE RESTRICTED	14	11
DIAG. POINTER INVALID	15	10

Key Contacts

Provider Information

<http://medicaidprovider.hhs.mt.gov/>

Xerox EDI Solutions <http://www.acs-gcro.com/gcro/>

EDI Support Unit 1-800-987-6719

Provider Relations 1-800-624-3958 (In/Out of State)

406.442-1837 (Helena)

406.442-4402 Fax

MTPRHelpdesk@xerox.com

Third Party Liability 1-800-624-3958 (In/Out of State)

406-443-1365 (Helena)

406-442-0357 Fax

Electronic Funds Transfer and Electronic Remittance Advices

Fax completed documentation to Provider Relations, 406-442-4402.

Verify Member Eligibility

FaxBack 1-800-714-0075 or Voice Response 1-800-714-0060

Point-of-Sale Help Desk for Pharmacy Claims 1-800-365-4944

Passport 1-800-362-8312

PERM Contact Information

406-444-4171 or HeatherSmith@mt.gov; visit the website, <http://www.dphhs.mt.gov/perm/>

Prior Authorization

MPQH 1-800-262-1545 MPQH – DMEPOS/Medical 406-457-5887 Local; 877-443-4021 X 5887 Long-Distance

Magellan Medicaid Administration (dba First Health) 1-800-770-3084; Transportation 1-800-292-7114; Prescriptions 1-800-395-7961

Provider Relations
P.O. Box 4936
Helena, MT 59604

Claims Processing
P.O. Box 8000
Helena, MT 59604

Third Party Liability
P.O. Box 5838
Helena, MT 59604