Montana Healthcare Programs

CLAIM JUMPER

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Publications Reminder

It is the responsibility of all providers to be familiar with Medicaid manuals, fee schedules, provider notices for their provider type, and information published in *Claim Jumper* issues and on the Montana Medicaid website.

Spring 2015 Provider Trainings

Trainings are scheduled for Helena (May 6), Great Falls (May 13), and Kalispell (May 20).

Visit the Training page for the latest information on the upcoming trainings.

Please also take a few minutes to complete our survey and suggest topics to be presented. Your feedback is important to us!

Telehealth Diagnosis Codes

As of January 1, 2015, Montana Medicaid requires Telehealth originating sites to use the specific diagnosis code to indicate why a member is being seen by the providing site.

The originating site must request the diagnosis code(s) from the providing site when setting up the appointment for Telehealth. This will establish consistency between the originating site and the providing site for billing.

Submitted by Holly Mook, DPHHS

New HCPCS Codes

XE, XP, XS, and XU

Four new HCPCS modifiers have been established for claims with dates of service on or after January 1, 2015. Use of the new modifiers is currently optional; however, you may choose to use them to specify more clearly the clinical situations in which Modifier 59 is reported.

- XE – Separate encounter: a service that is distinct because it occurred during a separate encounter
- XP – Separate practitioner: a service that is distinct because it was performed by a different practitioner
- XS – Separate structure: a service that is distinct because it was performed on a separate organ / structure
- XU – Unusual nonoverlapping service: the use of a service that is distinct because it does not overlap usual components of the main service

These modifiers may be used for clinical situations in which two HCPCS/CPT codes are reported by the same provider on the same date of service **and** that are currently indicated by appending Modifier 59 (Distinct Procedural Service) to a HCPCS/CPT code.

The use of one of these modifiers replaces the use of Modifier 59 on a line item.

Modifier 59 is one of several modifiers designated as Medicaid National Correct Coding Initiative (NCCI) Procedure-to-Procedure (PTP)-associated modifiers. When an NCCI PTP-associated modifier is appropriately appended to one of the codes in a PTP edit pair that has a Correct Coding Modifier Indicator (CCMI) of 1, the edit is bypassed.

Information about PTP-associated modifiers in general and specifically Modifier 59 is in Chapter 1 (page I-20) of the Medicaid NCCI Policy Manual (Rev. 11/14), on the Medicaid NCCI website.

Modifier 59 remains a valid PTP-associated modifier. Additional information about Modifier 59 can be found in Modifier 59 Article (Rev. 10/14) also posted on the Medicaid NCCI website. The general principles described in the article apply to the new modifiers.

Submitted by Bev Hertweck, DPHHS

Nurse First

Get screened for colorectal cancer. See page 2 for details!

Colorectal Cancer Awareness Month

Colorectal cancer is the fourth most common cancer in the United States and the second leading cause of death from cancer.

It affects people in all racial and ethnic groups and is most often found in people age 50 and older.

If everyone age 50 and older were screened regularly, 6 out of 10 deaths from colorectal cancer could be prevented. There are often no signs or symptoms of colorectal cancer; that is why it is so important to get screened.

We use Colorectal Cancer Awareness month to raise awareness and take action toward prevention. Share these prevention tips with your patients:

- Encourage families to get active together. Exercise may help reduce the risk of colorectal cancer.
- Talk to your patients age 50 and older about the importance of getting screened.
- Quit smoking and stay away from secondhand smoke.
- Get plenty of physical activity and eat healthy.

For more information or details on colorectal cancer prevention, visit healthfinder.gov.

Submitted by Connie Olson, DPHHS

Publications Available on the Website

Below is a list of recently published Medicaid information and updates. Download the complete document from the Provider Information website. Select Resources by Provider Type for a list of resources specific to your provider type. If you cannot access the information, contact Provider Relations at 1.800.624.3958 or 406.442.1837 in Helena.

Date	Provider Type	Description
Provider Notices, Manuals, and Replacement Pages		
01.07.2015	Hospital Inpatient	Long Acting Reversible Contraception (LARC) Inserted at Time of Delivery in PPS Hospital
Fee Schedules		
01.23.2015	Hearing Aid	Hearing Aid Fee Schedule, January 1, 2015
01.23.2015	Occupational Therapy	Occupational Therapy Fee Schedule, January 1, 2015
01.23.2015	Speech Therapy	Speech Therapy Fee Schedule, January 1, 2015
01.23.2015	Optometric	Optometric Fee Schedule, January 1, 2015
01.23.2015	Optician	Optician Fee Schedule, January 1, 2015
01.21.2015	Public Health	Public Health Fee Schedule, January 1, 2015
01.21.2015	Family Planning	Family Planning Fee Schedule, January 1, 2015
01.21.2015	Lab and Imaging	Lab and Imagine Fee Schedule, January 1, 2015
01.21.2015	IDTF	IDTF Fee Schedule, January 1, 2015
01.21.2015	Podiatry	Podiatry Fee Schedule, January 1, 2015
01.21.2015	Physician	Physician Fee Schedule, January 1, 2015

Fee Schedules, cont'd		
01.21.2015	Mid-Level	Mid-Level Fee Schedule, January 1, 2015
01.20.2015	ASC	ASC Fee Schedule, January 1, 2015
01.20.2015	Hospital Outpatient, Podiatry, Family Planning, Physician, Lab and Imaging, Mid-Level, and Psychiatry	ATP Fee Schedule, January 1, 2015
01.20.2015	Ambulance	Ambulance Fee Schedule, January 1, 2015
01.16.2015	Hospital Outpatient	Outpatient Procedure Code Fee Schedule, July 2014 Revised Outpatient Procedure Code Fee Schedule, October 2014 Revised
01.05.2015	DME	DME Fee Schedule, January 1, 2015
01.05.2015	Hospital Inpatient, Hospital Outpatient, Psychologist, Physician, PRTF, Social Worker, Mid-Level, Schools, Licensed Professional Counselor, Mental Health Centers, TCM Mental Health, Therapeutic Group Home, Public Health Clinic, Therapeutic Foster Care, and Psychiatrist	Mental Health Youth Fee Schedule, January 1, 2015
Other Resources		
01.21.2015	All Providers	February 2015 *Claim Jumper*
02.06.2015 01.08.2015	Pharmacy	Montana SMAC Update, February 6, 2015 Montana SMAC Update, January 8, 2015
01.07.2015	Physician and Mid-Level	2015 Threshold List
01.06.2015	Provider Information, Hospital Outpatient, Podiatrist, ACS, Family Planning, Pharmacy, Ambulance, Physician, Lab/Imaging, Social Worker, Mid-Level, Freestanding Dialysis, Home Health, Psychiatrist, and IDTF	Rebateable Labelers

Top 15 Claim Denial Reasons

Exception	January Ranking	December Ranking
RECIPIENT NOT ELIGIBLE DOS	1	2
EXACT DUPLICATE	2	1
PA MISSING OR INVALID	3	4
RATE TIMES DAYS NOT = CHARGE	4	3
DRUG CONTROL CODE = 2 (DENY)	5	8
REFILL TOO SOON PDCS	6	5
REFILL TOO SOON	7	7
PASSPORT PROVIDER NO. MISSING	8	6
RECIPIENT COVERED BY PART B	9	9
MISSING/INVALID INFORMATION	10	10
SLMB OR QI-1 ELIGIBILITY ONLY	11	13
DEPRIVATION CODE RESTRICTED	12	11
SUSPECT DUPLICATE	13	15
CLAIM INDICATES TPL	14	14
PROVIDER TYPE/PROCEDURE MISMATCH	15	19

Key Contacts

Montana Healthcare Programs Provider Information
http://medicaidprovider.mt.gov/
Xerox EDI Solutions
http://www.acs-gcro.com/gcro/
Xerox EDI Support Unit
1.800.987.6719

Provider Relations
1.800.624.3958 In/Out of state
406.442.1837 Helena
406.442.4402 Fax
MTPRHelpdesk@xerox.com

Third Party Liability
1.800.624.3958 In/Out of state
406.443.1365 Helena
406.442.0357 Fax

EFT and ERA
Fax completed documentation to Provider Relations, 406.442.4402.

Verify Member Eligibility
FaxBack 1.800.714.0075 or
Voice Response 1.800.714.0060

POS Help Desk for Pharmacy Claims
1.800.365.4944

Passport 1.800.362.8312

PERM Contact Information
HeatherSmith@mt.gov or 406.444.4171
Visit http://www.dphhs.mt.gov/qad/PC/PERMPC.aspx

Prior Authorization
MPQH 1.800.262.1545
MPQH – DMEPOS/Medical
406.457.5887 Local
877.443.4021 X 5887 Long-Distance

Magellan Medicaid Administration (dba First Health) 1.800.770.3084
Transportation 1.800.292.7114
Prescriptions 1.800.395.7961

Claims Processing
P.O. Box 8000
Helena, MT 59604

Provider Relations
P.O. Box 4936
Helena, MT 59604

Third Party Liability
P.O. Box 5838
Helena, MT 59604

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