

Montana Health Care Programs

CLAIM JUMPER



Volume XXVIII, Issue 1, January 2013

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Publications Reminder

It is the responsibility of all providers to be familiar with Medicaid manuals, fee schedules, provider notices for their provider type, and information published in *Claim Jumper* issues and on the Medicaid [website](#).

Enrollment Reminder

Providers are reminded to renew enrollment documents, and upon renewal with the appropriate licensing board, to send a copy of the license and their NPI to Xerox. **If the NPI is not included, the license will be returned.**

Provider Relations
Xerox State Healthcare, LLC
P.O. Box 4936
Helena, MT 59604

The information can also be faxed to Provider Relations at (406) 442-4402.

Submitted by Dave Campana, DPHHS

RHC/FQHC Payment Rate Increases for CY 2013

CMS Transmittal 2595 dated November 23, 2012, provides for a 0.8% increase over the 2012 Rural Health Clinic (RHC)/Federally Qualified Health Center (FQHC) payment rates in accordance with the Medicare Economic Index (MEI) as authorized by Section 1833(f) of the Social Security Act.

This increase will affect RHC /FQHC payment rates for calendar year 2013. The effective dates of this rate increase will be January 1, 2013 through December 31, 2013.

Submitted by Rey Busch, DPHHS

CLIA Updates Effective January 1, 2013

Below are the latest tests approved by the Food and Drug Administration as waived tests under CLIA.

The Current Procedural Terminology (CPT) codes for the following new tests must have the modifier QW to be recognized as a waived test:

- 86803 QW – Hepatitis C antibody
- G0433 QW – Infectious agent antibody detection by enzyme-linked immunosorbent assay (ELISA) technique, HIV-1 and/or HIV-2, screening

These codes were added to the MMIS claims processing system effective January 1, 2013.

The CLIA regulations require a facility to be appropriately certified for each test performed at that location. To ensure that Medicare and Medicaid only pay for laboratory tests categorized as waived complexity under CLIA in facilities with a CLIA certificate of waiver, laboratory claims are currently edited at the CLIA certificate level.

Psychiatric Code Changes

This article is being republished upon request.

Effective January 1, 2013, the American Medical Association has made major changes to the psychiatry section in the 2013 CPT manual.

Nearly all codes in the Psychiatry section (the 908xx series of codes) will be changing. The AMA conducted a comprehensive review of the psychiatry CPT codes and created new codes and a new coding methodology to more accurately reflect current psychiatric practice.

Deleted Codes

90801	90802	90804	90805	90806
90807	90808	90809	90810	90811
90812	90813	90814	90815	90816
90817	90818	90819	90821	90822
90823	90824	90826	90827	90828
90829	90857	90862		

New Codes

90791	90792	90832	90833	90834
90836	90837	90838	90839	90840

The American Psychiatric Association has released a crosswalk to help providers with the conversion from the 2012 codes to the new 2013 codes. Also, see the [provider notice](#) dated December 17, 2012 for more information.

Reminder for Providers

It is important that you use the most up-to-date version of a form. Using a version saved to your hard drive or using a version that is the result of an online search may result in a delay if the correct version is not used. If you are unsure whether you are using the correct form, contact Provider Relations at 1-800-624-3958 or 406-442-1837. You may also access forms on the Medicaid Provider Information website (*Forms* page).

When calling Provider Relations for any reason, please have your information (e.g., NPI, claim information) on hand before you call, and have paper and pen available to note information provided to you during the call.

Nurse First Services and Usage

All Montana Medicaid, Healthy Montana Kids, and Healthy Montana Kids *Plus* patients are eligible for the Nurse First Advice Line. They can call 1-800-330-7847 at any time to speak with a registered nurse. It’s free and confidential. During August and September, callers’ most frequent questions were pediatric related.

Nurse First also offers a free Healthwise® website. Patients may go to www.dphhs.mt.gov/programsservices/medicaid.shtml, and click on *Montana Health and Wellness Information*. During August and September, the most sought-after information was regarding immunizations.

Submitted by Kriss Hensley, DPHHS

Nurse First Calls			
The top five Nurse First call topics are in the table below.			
September 2012 (686 total calls)		August 2012 (635 total calls)	
Calls	Type of Call	Calls	Type of Call
23	Colds (Pediatric)	15	Poisoning (Pediatric)
11	Information Only Call (Adult)	12	Medication Question Call (Adult)
11	Vomiting without Diarrhea (Pediatric)	10	Vomiting without Diarrhea (Pediatric)
10	Medication Question Call (Adult)	10	Chest Pain (Adult)
10	Trauma, Head (Pediatric)	10	Information Only Call (Adult)

Visits to Healthwise® Website			
The top five topics visitors were interested in are in the table below.			
September 2012 (96 website visits)		August 2012 (94 website visits)	
Visit	Type of Call	Visit	Type of Call
16	Immunizations	7	Immunizations
10	Attention Deficit Hyperactivity Disorder (ADHD)	6	Smart Decisions: Know Your Options
9	Interactive Tools	5	Asthma in Children
6	Bipolar Disorder	4	Diabetes
5	Interactive Tool: Are You Depressed	3	Type 2 Diabetes

Recent Publications

The following are brief summaries of recently published Medicaid information and updates. For details and further instructions, download the complete document from the Provider Information [website](#).

Select **Resources by Provider Type** for a list of resources specific to your provider type. If you cannot access the information, contact Provider Relations at 1-800-624-3958 or (406) 442-1837 in Helena.

Recent Publications Available on Website		
Date	Provider Type	Description
Provider Notices, Manuals, and Replacement Pages		
11.29.2012	Mid-Level, Pharmacy, and Physician	Provider Notice: Changes to the Medicare Part D Drug Benefit for Dual Eligible Clients – Benzodiazepines (Effective January 1, 2013)
12.03.2012	HCBS	Bridge Waiver for Youth with Serious Emotional Disturbance manual
12.04.2012	FQHC and RHC	Provider Notice: Payment Rate Increases for Calendar Year 2013 (Effective January 1, 2013)
Fee Schedules		
11.06.2012	Ambulatory Surgical Center	ASC Fee Schedule
11.29.2012	Hospital Outpatient	APC and OPSS Fee Schedules, Effective October 1, 2012
12.06.2012	Freestanding Dialysis	Dialysis Fee Schedule, October 1, 2011
Other Resources		
11.08.2012 11.16.2012 12.07.2012	Pharmacy	Montana SMAC Update, November 8, 2012 Montana SMAC Update, November 16, 2012 Montana SMAC Update, December 7, 2012
11.14.2012	Pharmacy	Preferred Drug List, November 14, 2012)
11.15.2012	All Providers	December 2012 Claim Jumper
11.15.2012	Pharmacy	DUR Meeting Minutes, October 31, 2012

Spring 2013 Provider Training Survey

See the Provider Information page of the website for the spring provider training [survey](#). This is your opportunity to assist with program development for the spring sessions!

Top 15 Claim Denial Reasons

Exception	November Ranking	October Ranking
RECIPIENT NOT ELIGIBLE DOS	1	1
EXACT DUPLICATE	2	2
RATE TIMES DAYS NOT = CHARGE	3	3
DRUG CONTROL CODE = 2 (DENY)	4	4
PA MISSING OR INVALID	5	7
REFILL TOO SOON PDCS	6	5
REFILL TOO SOON	7	6
PASSPORT PROVIDER NO. MISSING	8	8
CLAIM INDICATES TPL	9	10
RECIPIENT COVERED BY PART B	10	12
DEPRIVATION CODE RESTRICTED	11	11
REV. CODE INVALID FOR PROV. TYPE	12	9
NDC MISSING OR INVALID	13	22
SLMB OR QI-1 ELIGIBILITY ONLY	14	14
PROC. FACT. CODE=4 (NOT ALLOW)	15	23

Key Contacts

Provider Information website: <http://medicaidprovider.hhs.mt.gov/>

EDI Gateway website: <http://www.acs-gcro.com>

EDI Help Desk (800) 624-3958

Provider Relations (800) 624-3958 (In/Out of State)
 (406) 442-1837 (Helena)
 (406) 442-4402 Fax
 E-Mail: MTPRHelpdesk@xerox.com

Third Party Liability (800) 624-3958 (In/Out of State)
 (406) 443-1365 (Helena)
 (406) 442-0357 Fax

Direct Deposit Arrangements (406) 444-5283

Verify Client Eligibility

FaxBack (800) 714-0075

Integrated Voice Response (800) 714-0060

Point-of-Sale Help Desk for Pharmacy Claims (800) 365-4944

Passport (800) 362-8312

Prior Authorization

Mountain-Pacific Quality Health (800) 262-1545

Mountain-Pacific Quality Health – DMEPOS/Medical

(406) 457-5887 Local; (877) 443-4021, Ext. 5887 Long distance

Magellan Medicaid Administration (dba First Health) (800) 770-3084

Transportation (800) 292-7114

Prescriptions (800) 395-7961

Provider Relations
 P.O. Box 4936
 Helena, MT 59604

Claims Processing
 P.O. Box 8000
 Helena, MT 59604

Third Party Liability
 P.O. Box 5838
 Helena, MT 59604

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