



Montana Healthcare Programs Provider Notice

January 23, 2024

Revised

All Providers

Montana Healthcare Programs Support Services Holiday Closures

Please note the new 2024 holiday schedule and support availability.

Montana Healthcare Programs Support Services – Provider Relations Call Center, Member Call Center, Claims, and Third-Party Liability (TPL) – will be closed on the 2024 holidays or their observed date listed below.

Holiday	Day	Date Observed	Support Services
New Year’s Day	Monday	January 1, 2024	Closed
Martin Luther King, Jr. Day	Monday	January 15, 2024	Closed
Memorial Day	Monday	May 27, 2024	Closed
Independence Day	Thursday	July 4, 2024	Closed
Labor Day	Monday	September 2, 2024	Closed
Thanksgiving Day	Thursday	November 28, 2024	Closed
Christmas	Wednesday	December 25, 2024	Closed

Automated services will be available:

- Provider Relations – (800) 624-3958
- IVR – (800) 714-0060
- FaxBack – (800) 714-0075

Montana Healthcare Programs Support Services – Provider Relations Call Center, Member Call Center, Claims, and Third-Party Liability (TPL) – will be **open** on the 2024 holidays or their observed date listed below.

Holiday	Day	Date Observed	Support Services
Washington’s Birthday / Presidents Day	Monday	February 19, 2024	Open
Columbus Day	Monday	October 14, 2024	Open
Veterans Day	Monday	November 11, 2024	Open

Contact and Website Information

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email Montana Provider Relations Helpdesk.

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.