



# MONTANA HEALTHCARE PROGRAMS NOTICE

## September 8, 2023

### All Providers

## Medicaid Claims Payment Delayed

A problem was identified with the weekly payment cycle impacting approximately 74,000 claims.

Impacted claim payments that would normally be issued on Monday, September 11, 2023 will be rescheduled with the following weekly cycle. The delayed payments will be issued on Monday, September 18, 2023.

The issue is being closely monitored and steps are being taken to ensure impacted claims will process correctly within the next cycle. We sincerely apologize for any inconvenience.

Please contact Provider Relations at the telephone numbers or email address below.

## Contact and Website Information

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.