



Montana Healthcare Programs Provider Notice

October 31, 2023

Revised

All Providers

Managed Care Referrals for Indian Health Service (IHS), Tribal 638, and Urban Indian Organization (UIO) Providers

Passport and Team Care referrals for a Medicaid member designated American Indian/Alaskan Native (AI/AN) in the Medicaid system are not required when the member is visiting an Indian Health Service Unit, a Tribal 638 Facility, or an Urban Indian Organization (I/T/U).

Passport and Team Care referral is not required when an I/T/U refers an AI/AN member to a provider who is not their designated Passport provider or Team Care provider. The non-I/T/U provider will be required to have the NPI for the I/T/U in field 17a on a CMS-1500 or in field 7 on a UB-04 or claims will be denied.

The I/T/U is required to keep internal documentation of all referrals, and the number of visits approved for each referral. Below is a sample table of how internal documentation can be recorded.

Member	ID	Facility/Department Referred To	Provider Referred To	Medical History/Findings	Number of Visits
John Smith	1234567	Barney Hospital/ENT	Dr. Marc McDonald		2
Sally Smith	1234569	Barney Hospital/OB	Dr. Mae Johnson		8

Contact and Website Information

If you have questions about the Passport to Health Program, please contact the Primary Care and Population Health Program Officer, Elizabeth LeLacheur, at (406) 444-0991 or email elacheur@mt.gov.

If you have questions about IHS/Tribal/Urban Indian Organizations, please contact the IHS/Tribal 638/UIO Section Supervisor, Casey Peck, at (406) 444-5778 or email casey.peck3@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email Montana Provider Relations Helpdesk.

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.