



MONTANA HEALTHCARE PROGRAMS NOTICE

February 23, 2022

All Providers

Clarification

Standing Orders and Medicaid Reimbursement

Services provided under a standing order are eligible for Medicaid reimbursement. The services provided must be billed utilizing the most appropriate CPT code for the service and the service must be explicitly listed on the standing order approved by the medical practitioner.

Below are the requirements related to billing for services provided under a standing order or a patient-specific order.

Standing Orders

- A written protocol authorizing designated healthcare team members (nurses, pharmacists, and other appropriately trained healthcare personnel) to complete certain clinic tasks without having to obtain a medical practitioner order.
- Standing orders will list specific services that will be covered.
- Every member of the staff should be aware of the standing order and the protocols for administering these services.
- The standing orders should be readily available for audit purposes and reviewed periodically to ensure the order is up to date.

Contact Information

If you have any questions, please contact:

- Physician Program Officer, (406) 444-3995
- Hospital Program Officer, (406) 444-4834

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the Montana Healthcare Programs Provider Information website at <https://medicaidprovider.mt.gov>.